Bluelink App
User Manual (AUS) Version 1.2

Hyundai Bluelink™

The future at your fingertips.

Contents

Bluelink

HYUNDAI

Bluelink

1. Login

- Splash Screen
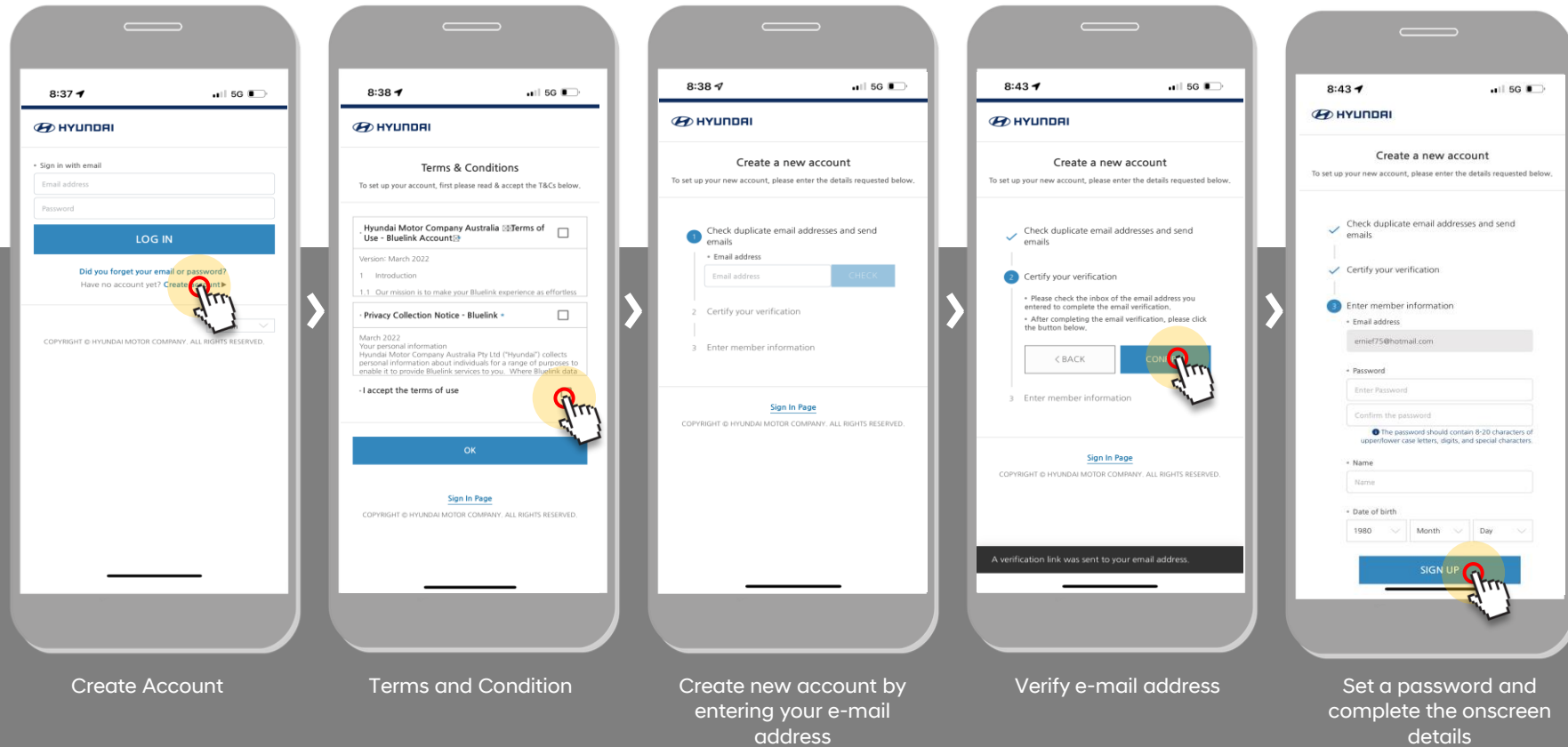- Sign Up Process
- Find my ID and Reset Password

1. Login > Splash Screen

1. Login > Sign up

- The Bluelink app can be used after creating an account.
- Create a password for the app and complete the onscreen details.

Create Account

Terms and Condition

Create new account by entering your e-mail address

Verify e-mail address

Set a password and complete the onscreen details

1. Login > Find my ID and Reset password

- If you forget your email or password, select the *'Did you forget your email or password'* option on the Login Screen.

Forgot your email or password?

Select the desired option

Verify your details

Enter verification code

Obtain login information or reset password

Bluelink
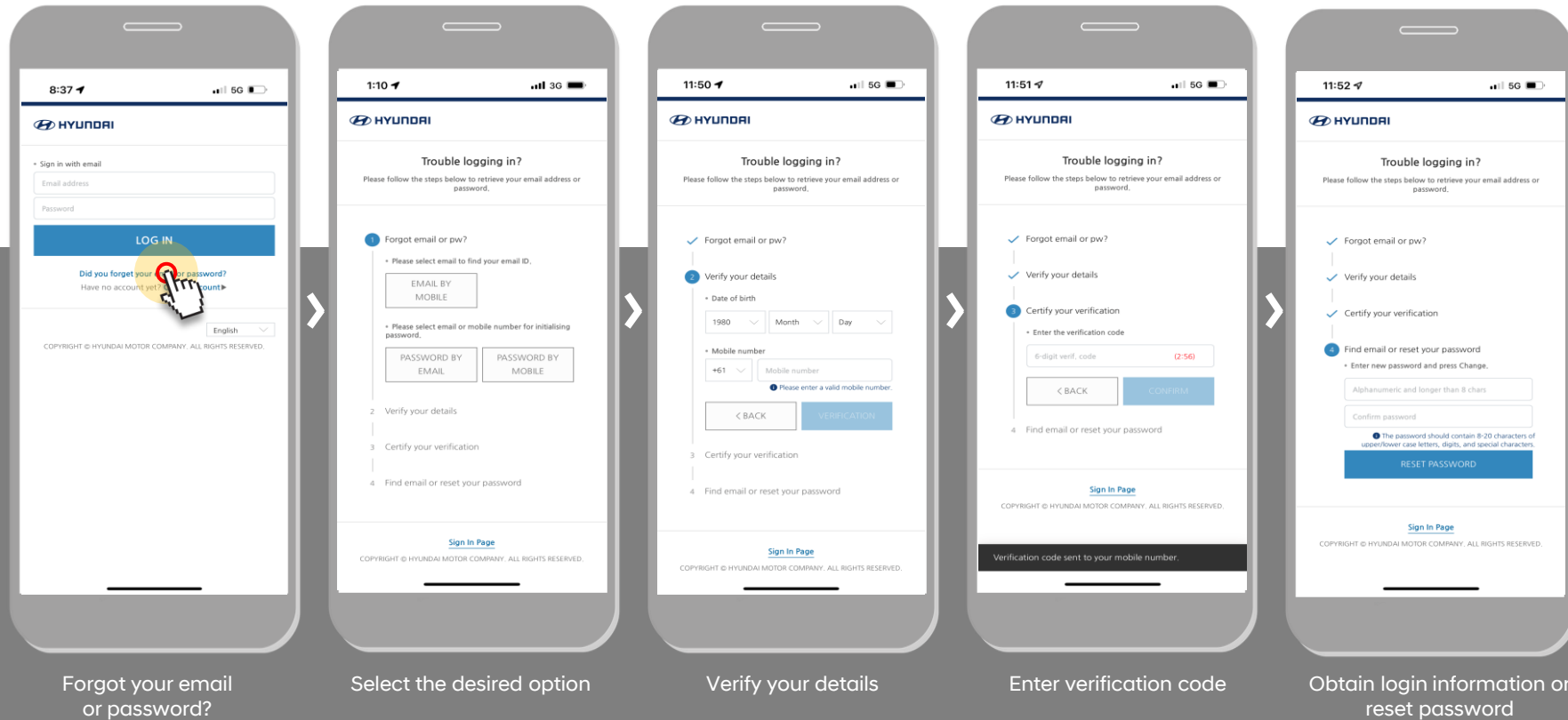
2. Select Vehicle

2. Select Vehicle

- Once logged in, if you have already added your Hyundai previously, it will be listed.
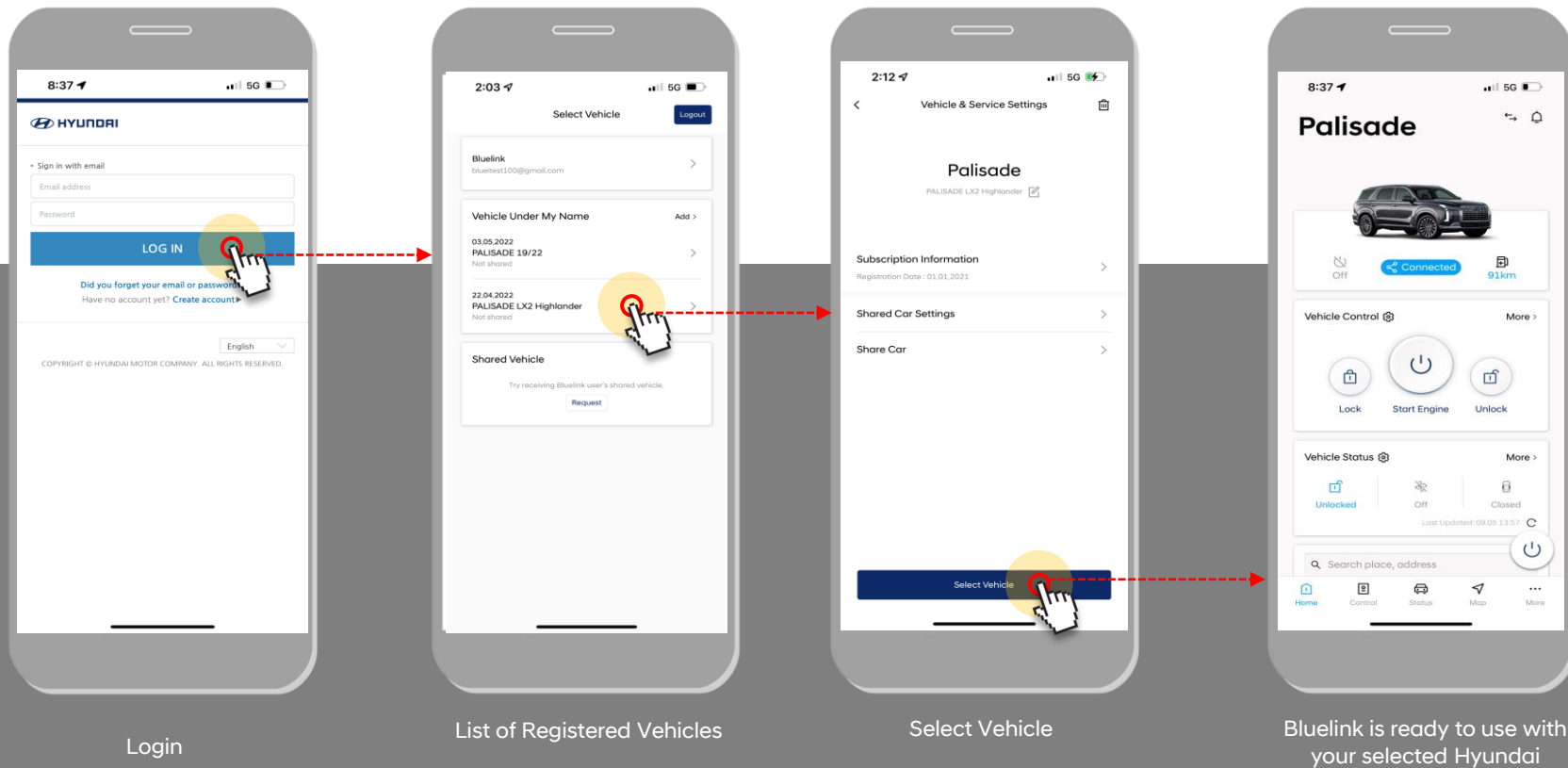- Select your Hyundai and you will be directed to the Home screen.

Login

List of Registered Vehicles

Select Vehicle

Bluelink is ready to use with your selected Hyundai

3. Feature list

3. Feature List (1/3)

Category	Details	Petrol/Diesel	Plug-In/Hybrid	Electric
Vehicle & Service Setting	Vehicle Registration and Service Usage Settings	O	O	O
First Run Setup	Vehicle Navigation First set-up	O	O	O
Home	Easy Remote Control Start On/Off	O	O	O
	Easy Remote Charge Start On/Off	X	O	O
	Latest Vehicle Status Received	O	O	O
	Door Locked and Unlocked status	O	O	O
	Engine Start-ON and OFF status	O	O	X
	HVAC ON and OFF status	O	O	O
	Find My Car Location on the map	O	O	O
	Search POI and Address	O	O	O
	Personalized Service Settings			
	My Vehicle Settings			
	Edit Home Menu	O	O	O
Control	Latest Vehicle Status Received	O	O	O
	Start Engine / Stop Engine	O	O	O
	Lock Doors / Unlock doors	O	O	O
	Start Charging / Stop Charging	X	O	O
	Climate Control Temperature Setting	O	O	O
	Defrost and Heat Setting	This feature may vary depend on vehicle options		
	Heated and Cooled Seats Setting	This feature may vary depend on vehicle options		
	Idle Duration Setting	O	O	O
	Opened windows / Close windows, Ventilation and Curtain setting	This feature may vary depend on vehicle options		
	Scheduled Charging and Climate Control	X	O	O

Category	Details	Petrol/Diesel	Plug-In/Hybrid	Electric
Status	Latest Vehicle Status Received	O	O	O
	Vehicle Top View	O	O	O
	Engine ON/OFF status	O	O	X
	HVAC ON/OFF stats	O	O	O
	Door Locked / Unlocked status	O	O	O
	Remote Charge status	X	O	O
	Fuel Gauge	O	O	O
	Temperature and heated ON/OFF status	This feature may vary depend on vehicle options		
	Warning Lamp Status	This feature may vary depend on vehicle options		
	Monthly Vehicle Report	O	O	O
	Surround View Monitoring	O	O	O
Map	Control Map (Zoom in /Zoom out / Drag etc.)	O	O	O
	Find My Car	O	O	O
	Drivable distance radius	This feature may vary depend on vehicle options		
	Nearby POI search	O	O	O
	Recent Search	O	O	O
	Favorite POI	O	O	O
	Route Guidance	O	O	O
	Future Predicted Driving Information	O	O	O
	Send to car	O	O	O
Guide Final Destination		This feature may vary depend on vehicle options		
Valet Mode		This feature may vary depend on vehicle options		
Sharing Location Service		This feature may vary depend on vehicle options		

| Category	Details	Petrol/Diesel	Plug-In Hybrid Electric	EV
More	Latest Vehicle Status Received	O	O	O
	Account settings	O	O	O
	Emergency Contact Information	O	O	O
	Mange Vehicle Data	This feature may vary depend on vehicle options		
	Profile Image Setting	This feature may vary depend on vehicle options		
	Change Vehicle Setting	This feature may vary depend on vehicle options		
	Calendar Service	This feature may vary depend on vehicle options		
	Kakao I Voice Recognition Service	This feature may vary depend on vehicle options		
	Car To Home Setting	This feature may vary depend on vehicle options		
	App Setting	O	O	O
	Safe Driving Habit	This feature may vary depend on vehicle options		
	Departure Notification List	O	O	O
	EV Service	X	X	O
	V2V Charge Service (Visit and charges at customer desired location)	X	X	O
	New Feature Guide	O	O	O
	View App Tutorial	O	O	O
	Widget – Remote Control	O	O	O
	Widget – Vehicle Status	O	O	O

4. Home

- Bottom navigation
- Helpful Hints
- Main Screen
- Vehicle Image and Vehicle Control
- Vehicle Status
- Map, My Vehicle Location
- My Calendar
- Engine (Charge) ON/OFF status
- Remote Control
- Find My Car
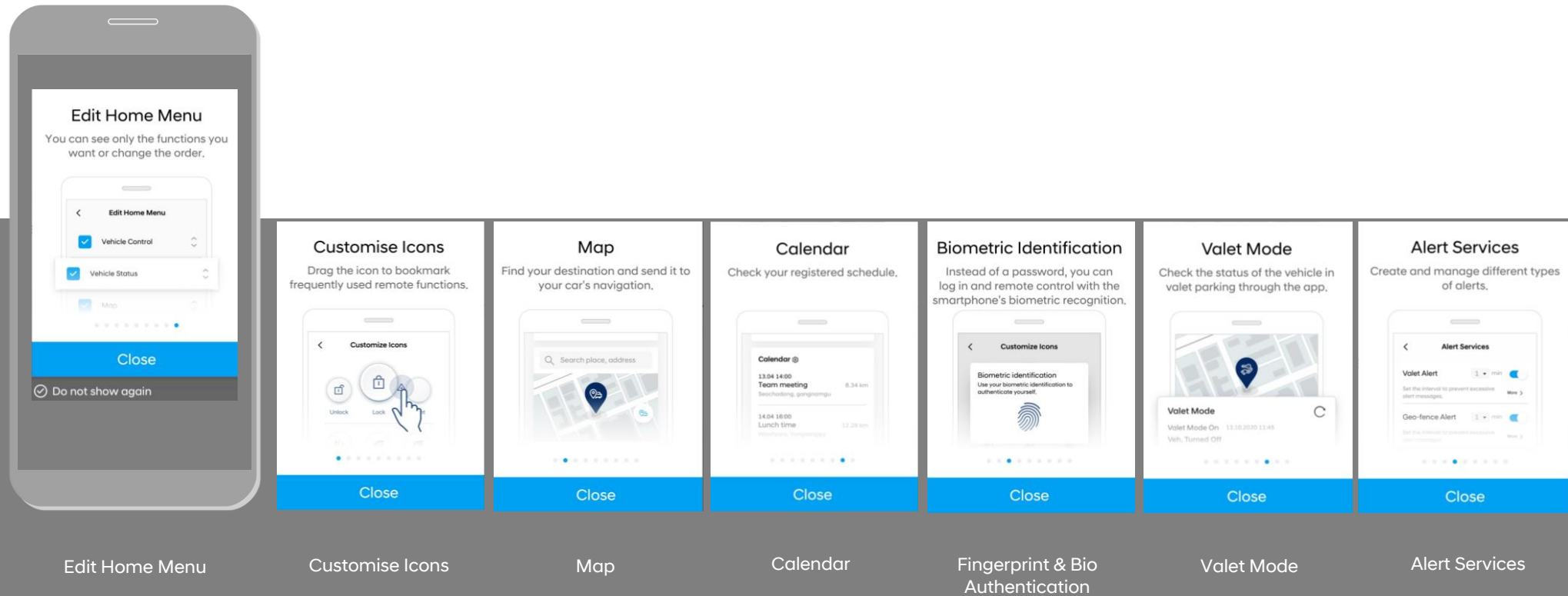- Edit Remote Control

4. Home > Bottom Navigation

- There are 5 main screens which can be accessed via the icons at the bottom of the screen or by simply swiping left or right.

Home Control Status Map More
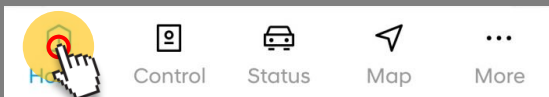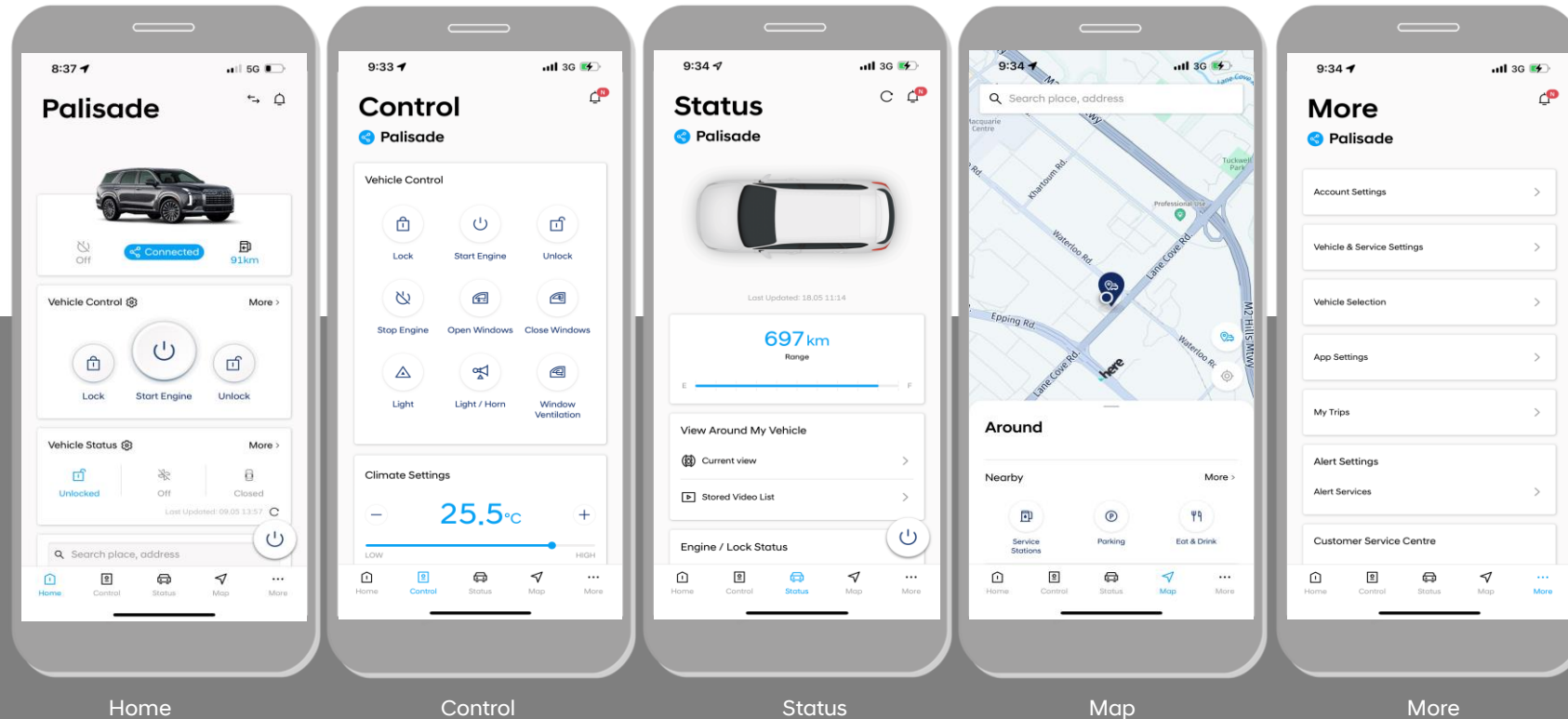
Select your desired menu via icons in the bottom navigation.

4. Home > Helpful Hints

- When entering the home screen, popups are displayed to give a brief description of the key features.

Edit Home Menu	Customise Icons	Map	Calendar	Fingerprint & Bio Authentication	Valet Mode	Alert Services

4. Home > Main Screen

- Once logged in, select your vehicle to open the home screen.
- You can customise the home screen to display the following features including,

  - Current status of the vehicle
  - Remote control buttons
  - Current location
  - Calendar and other services
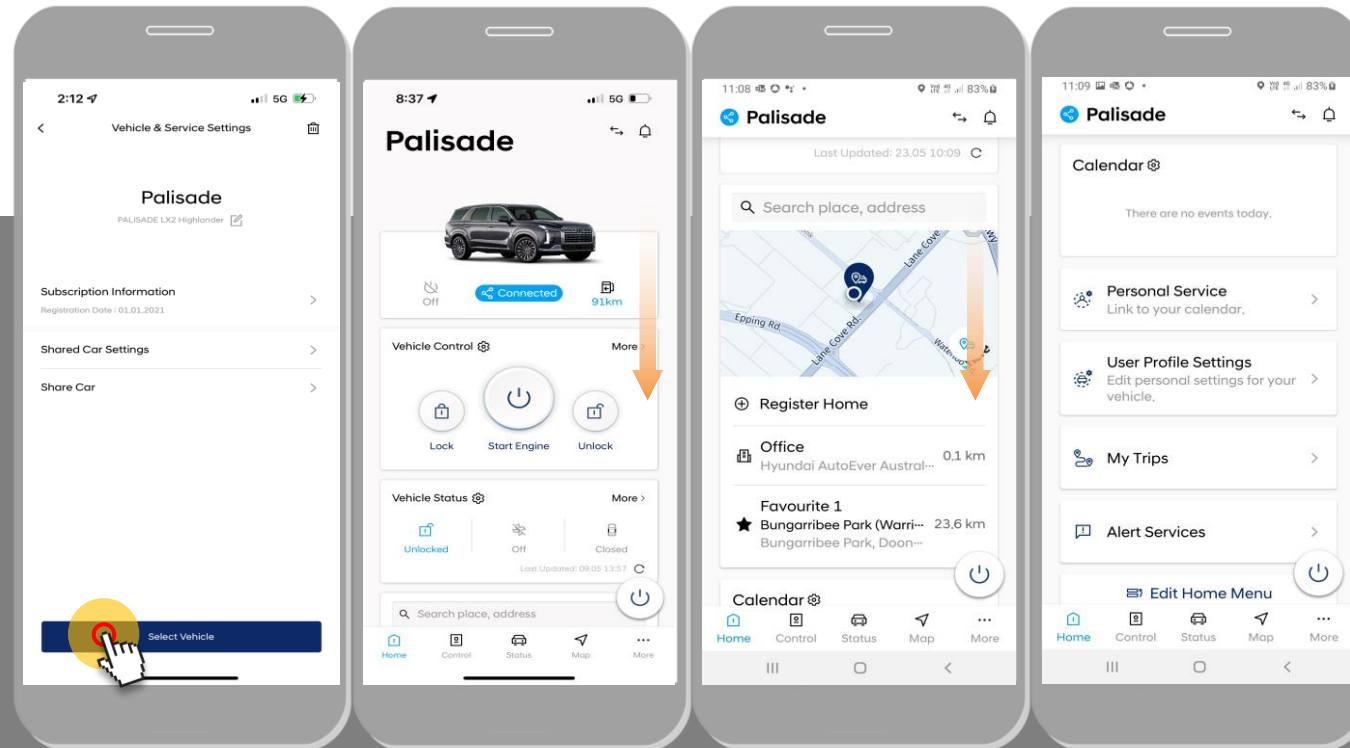
Select Vehicle

Vehicle Control
& Status

Map

My Calendar
& Other Services

5. Home > Vehicle Image and Vehicle Control

- Displays current vehicle status information (Engine on/off status, State of charge (EV Only), Distance to drive, etc.).
- Main remote functions (Start Engine, Lock & Unlock) can also be accessed.

Only text will be displayed if no vehicle image is available
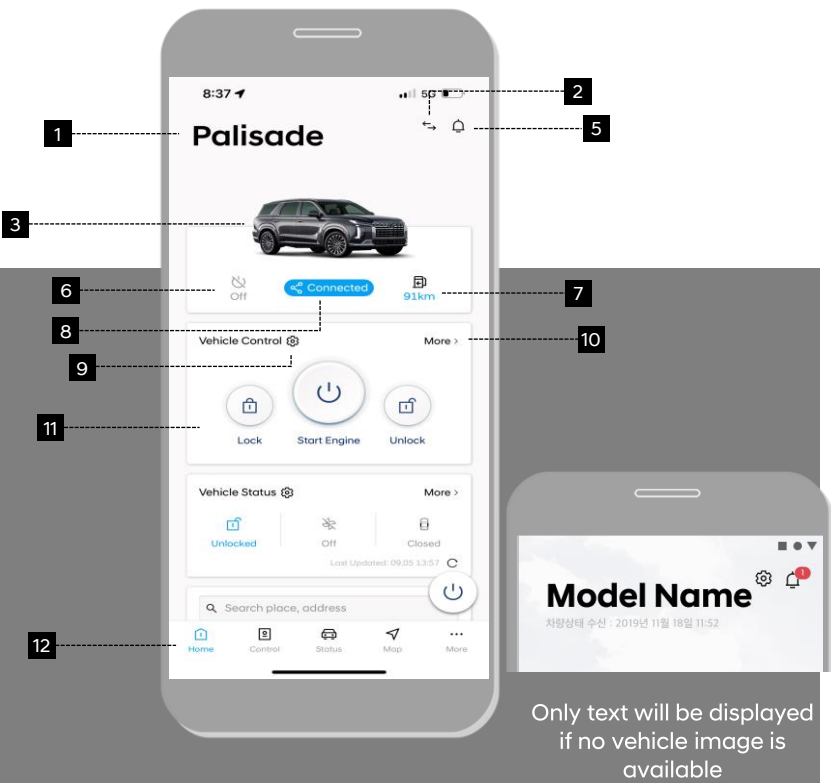
1	Vehicle Name	Your vehicle name
2	Change Vehicle	Change vehicle (If more than one vehicle is linked to the account)
3	Vehicle Image	Image of your Hyundai
5	Notification	Notifications list
6	Engine (Charge) status	Engine and Charging ON/OFF status
7	Distance To Empty	Distance to empty
8	Connected Status	Connection status between vehicle and app
9	Customize Buttons	Change the order of the control buttons
10	More	See all vehicle control buttons
11	Main Vehicle Control	Main vehicle remote functions
12	Bottom Navigation	Menu navigation icons

17

4. Home > Vehicle Status

- The Vehicle Status allows you to select & view up to three vehicle statuses on the "Home Screen"
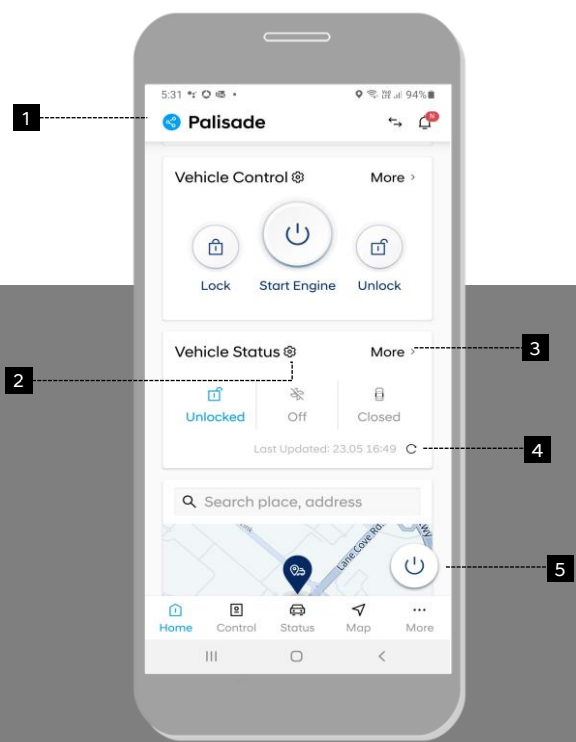
1	**App Bar**	It is displayed when scrolling.
2	**Edit My Vehicle Status**	Edit My Vehicle Status screens

- Choose to view only the items you want
- Depending on the option of the vehicle, the items may vary
- Press and hold to change the order

3	**More**	See all Vehicle Status items
4	**Refresh**	Refresh button for Vehicle Status
5	**Floating button**	Short cut to remote Engine Start

18

4. Home > Map, My Vehicle Location

- Search your destination via Maps
- If your vehicle is within 3 km, the map will display its location.
- Display up to three favorites.
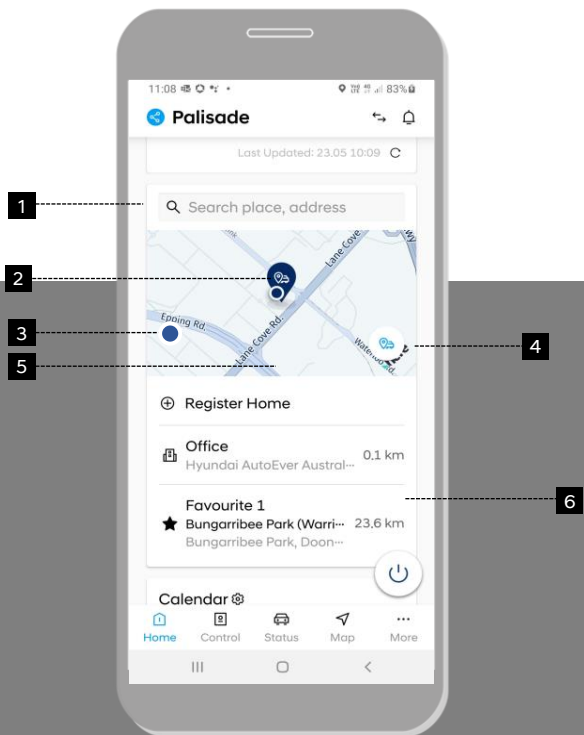
1	Search bar	Search a destination
2	My Car Location	Displays the position of my vehicle on the map
3	My Location	Displays the user's location based on GPS
4	Find My Car	Request button for Find My Car
5	Map	Map
6	Favorites	Displays a list of favorites registered by the user (up to three)

★ When linked to a vehicle

Displays a list of favorites registered in the vehicle navigation

★ When unlinked to a vehicle

Displays a list of favorites registered in app

4. Home > My Calendar and Other.

- The app displays the schedule that you saved in your smartphone's calendar.
- If your schedule contains location information, such as addresses, you can request a route navigation to that location via the 'Show Route' Button.
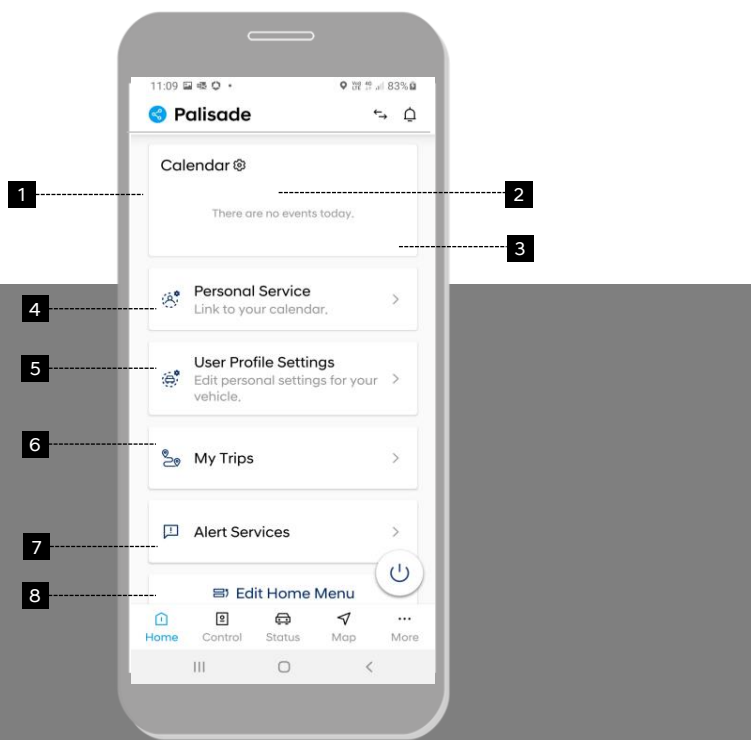
1	My Calendar	Show the schedule, time, and location
2	Setting	Edit my calendar
3	Show Route	Proceed with route search to the location registered on the schedule.
4	Personal Service	Links personal calendars which are not on your phone. (Includes: Google & iCloud Calendars)
5	User Profile Settings	Edit personal settings for your vehicle including: • Profile Image • Backup your user profile • Vehicle settings • Driver account settings
6	My Trips	An overview of total Time/Distance/Avg & Top Speed.
7	Alert Services	Set your alerts for: • Valet • Geo-fence • Speed • Time
8	Edit Home Menu	Select the items that will be displayed on the Home screen

20

4. Home > Engine ON/OFF status

- The "Connected" icon allows you to check the connection between the vehicle and the app.
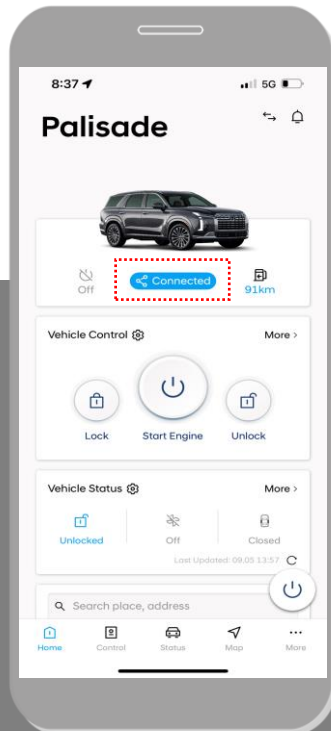
Disconnected

↓

Connected

When the app is connected to the vehicle it will change from 'DISCONNECTED' to 'CONNECTED' icon.
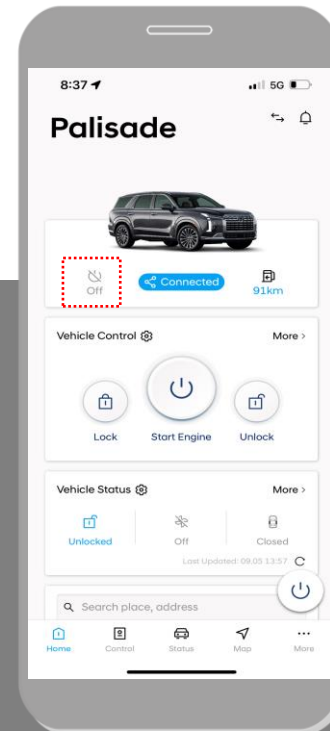
When the vehicle is switched on, the icon for the start state will blink. (In the case of an electric vehicle, it is displayed as a state of charge.)

Model Name
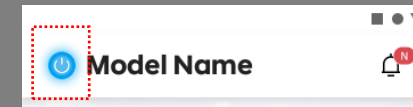
The app bar also displays an icon on the left side of the vehicle name.

21

4. Home > Remote Control

- Select the desired remote function icon on the vehicle control menu.
- Enter the PIN & confirm
- Selected remote function icon flashes while the command is sent to the vehicle.
- Once complete the result is displayed.
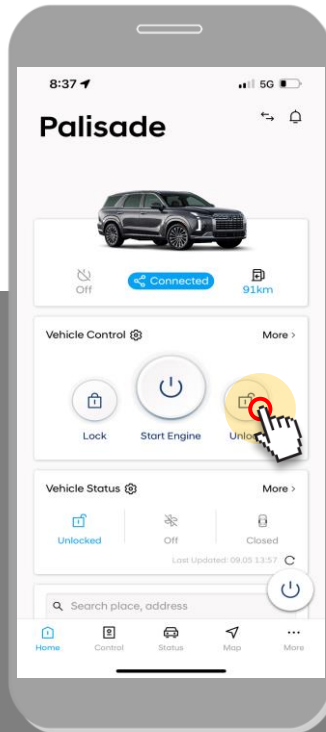
Select desired remote
control button
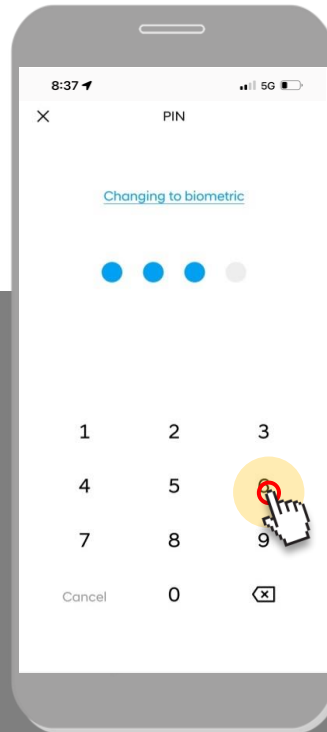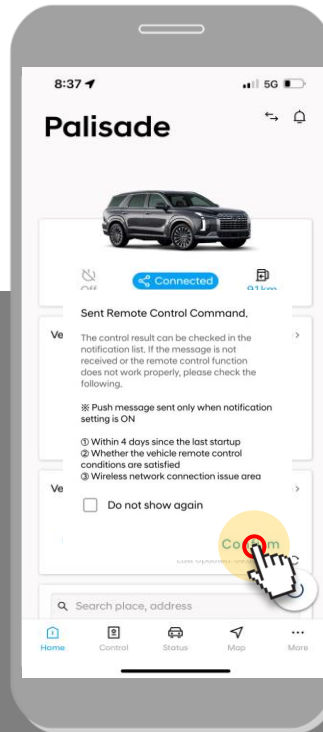
Enter PIN

Confirm Remote function
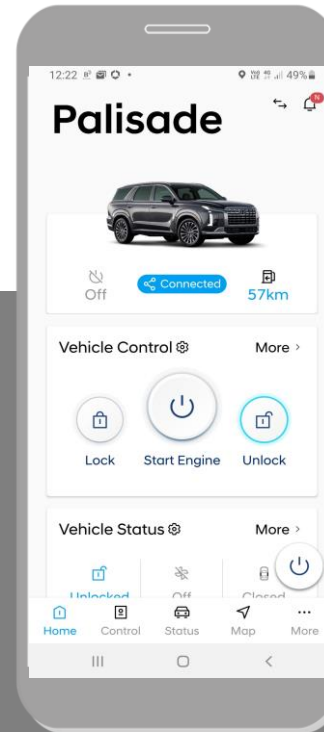
Button flashes while
connecting to the vehicle
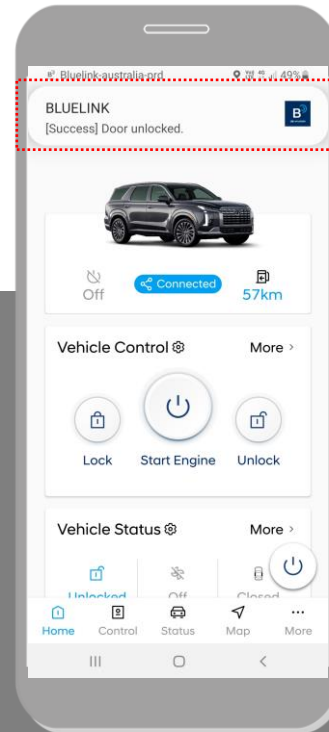
Once completed success
message appears

4. Home > Find My Car (1/2)

- To display the location of your vehicle on the map, select the 'Find My Car' button and enter your PIN code.
- Displays only if the vehicle position is within 3 km of the current GPS position of the smartphone.
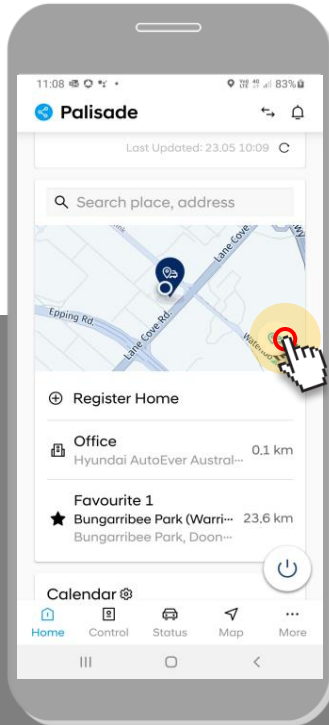
Select 'Find My Car' icon
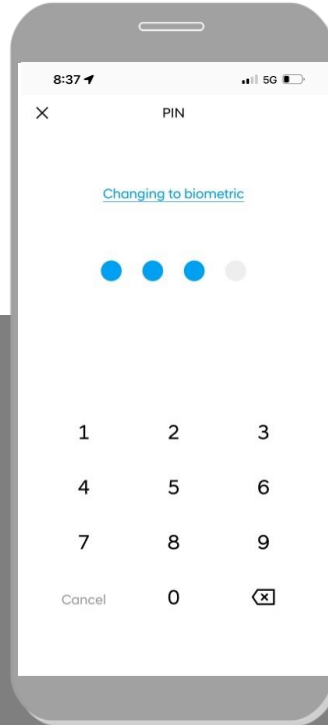
Enter PIN
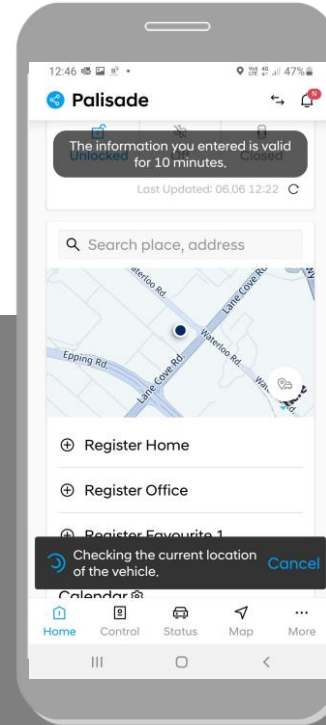
Checking vehicle location
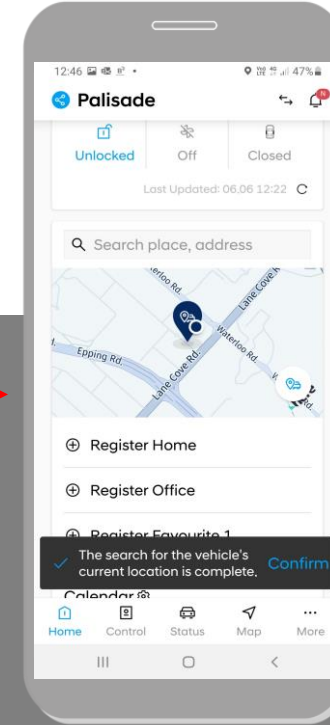
Find my vehicle location is marked on the map

4. Home > Edit Remote Control

- You can edit the "Home" screen with the remote button features you prefer.
- Press and hold the required remote-control button to move it to the desired position.
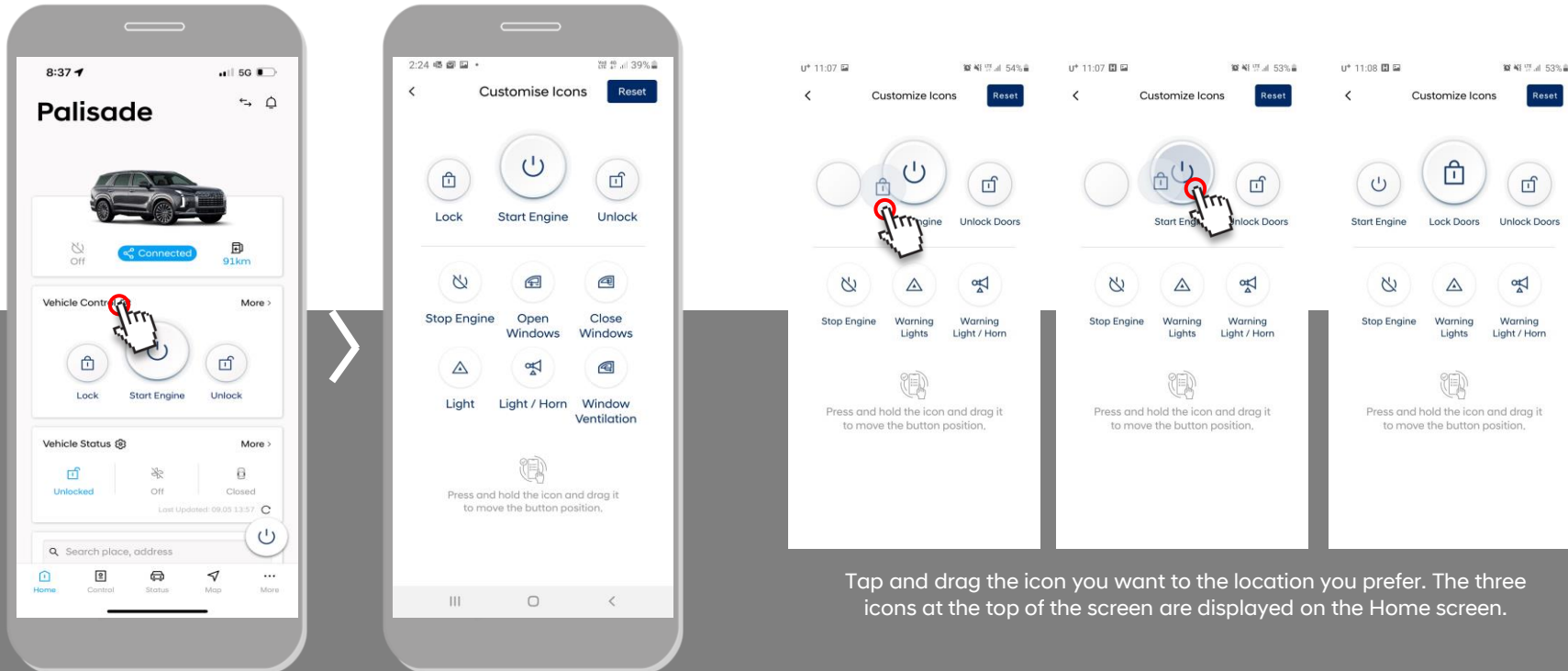
Tap and drag the icon you want to the location you prefer. The three icons at the top of the screen are displayed on the Home screen.

Bluelink

5. Control

- Main Screen
- Remote Control
- Climate Setting
- Demister/Heating
- Seat Setting
- Air Purifier System
- Duration

5. Control > Main Screen

- Various vehicle controls are available remotely. Temperature, Demister/heating, and Idle Duration can be set when requesting remote start. Remote Control Features may vary depending on the vehicle's options.
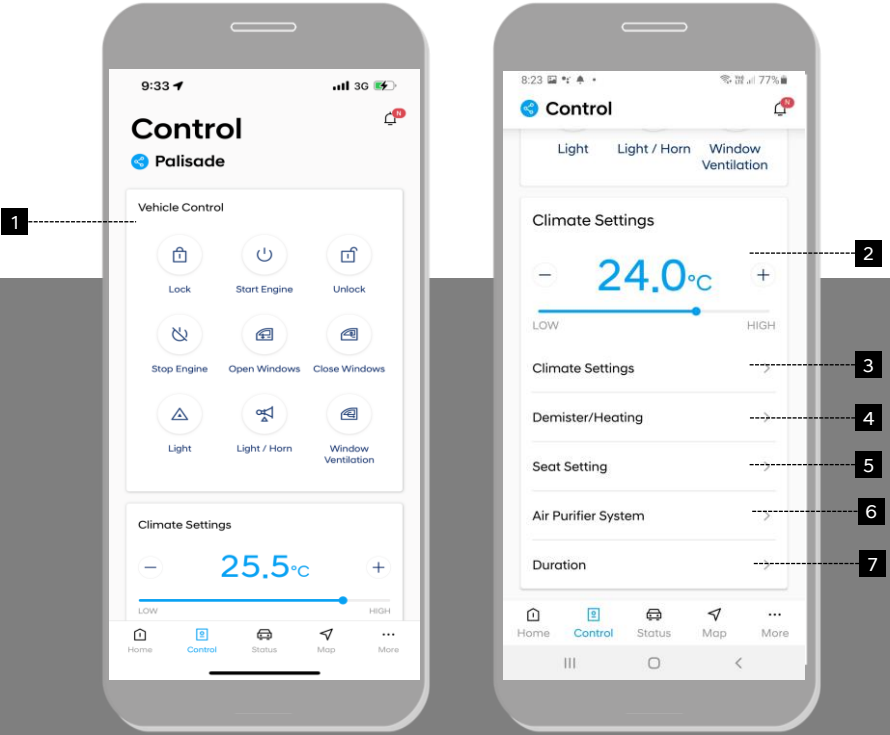
1	Control	Available remote-control buttons
		Control buttons vary depending on vehicle options
2	Temperature	Adjust the temperature to your desired level when starting the engine.
		The temperature value can be adjusted by pressing the (-),(+) buttons or by the slide bar.
3	Climate Settings	Start engine with Air Conditioning On/Off or last set temperature
4	Demister & Heating	Set Front/Rear windscreen demister, Side mirror heat and etc.
5	Seat Setting	Seat settings for Heated and Ventilation seats. (Were fitted)
6	Air Purifier System	Start engine with Air Purifier On/Off. (Were fitted)
7	Duration	Set engine idle time between 2 and 10 minutes

5. Control > Remote Control

- Select the desired remote function icon on the vehicle control menu.
- Enter the PIN & confirm
- Selected remote function icon flashes while the command is sent to the vehicle.
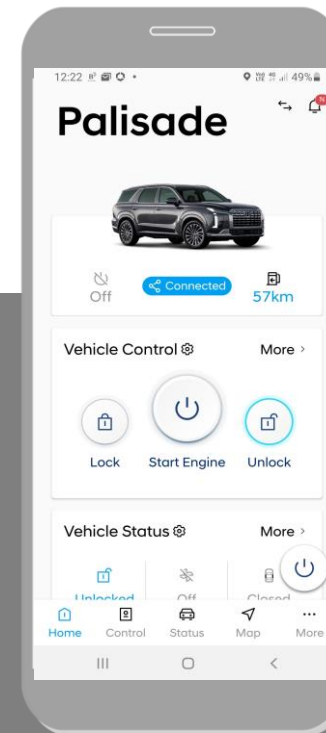- Once complete the result is displayed.
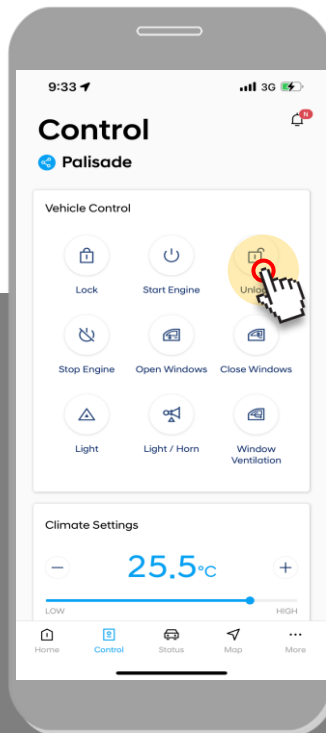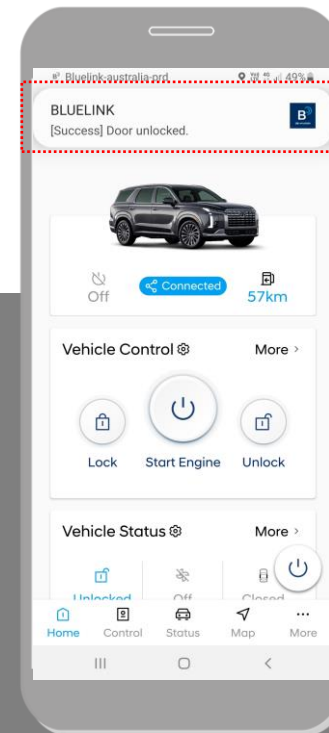

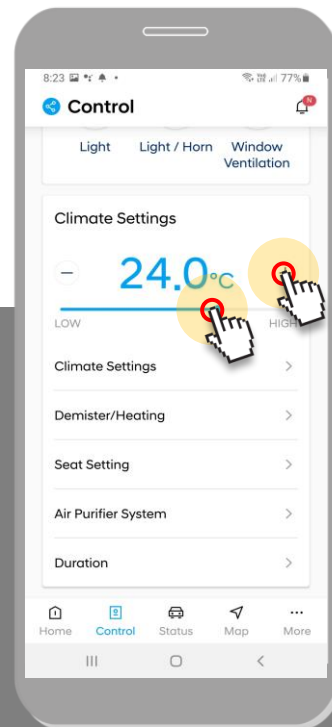Select desired remote control button
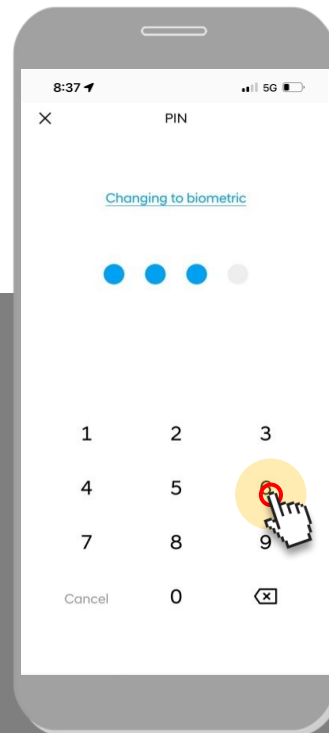
Enter PIN
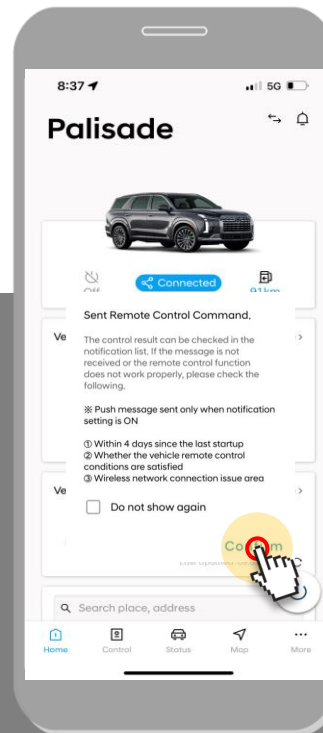
Confirm Remote function

Button flashes while connecting to the vehicle

Once completed success message appears
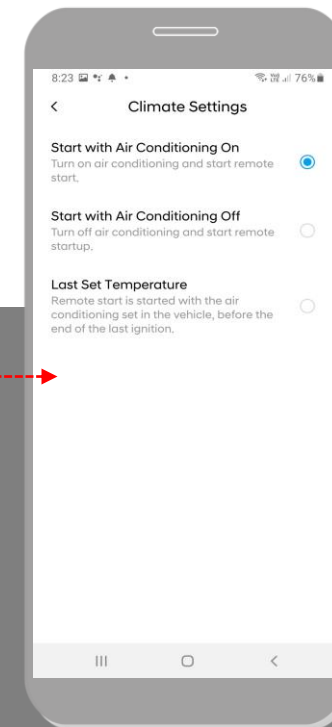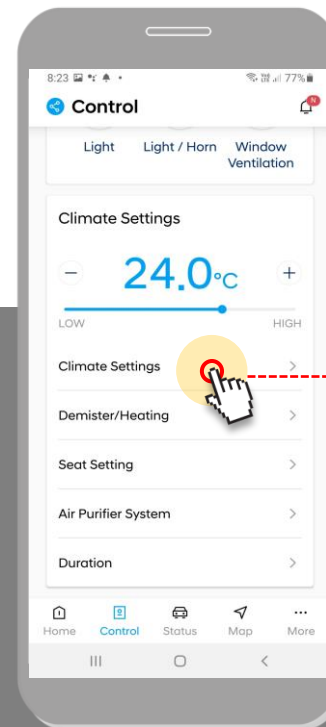
5. Control > Climate Settings

- You can set the desired temperature when remote starting your vehicle.

The temperature can be adjusted by pressing the (-) or (+) buttons or by the slide bar.

Start engine with Air Conditioning On/Off or last set temperature

5. Control > Demister/Heating

- Select whether you want Side Mirrors + Rear Demister and Steering Wheel Heating on when requesting remote control Climate.
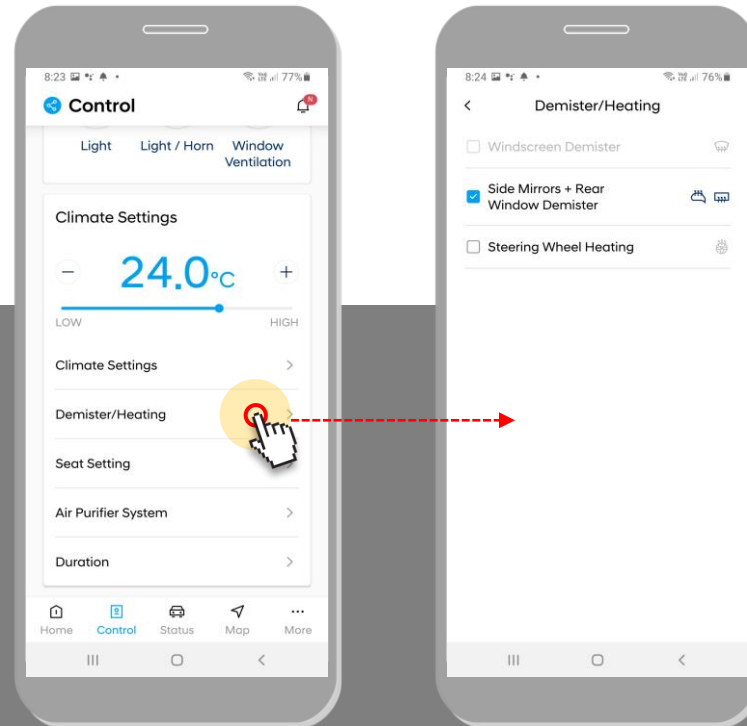
Front/Rear windscreen demister and heated steering wheel and heated side mirror can be set.
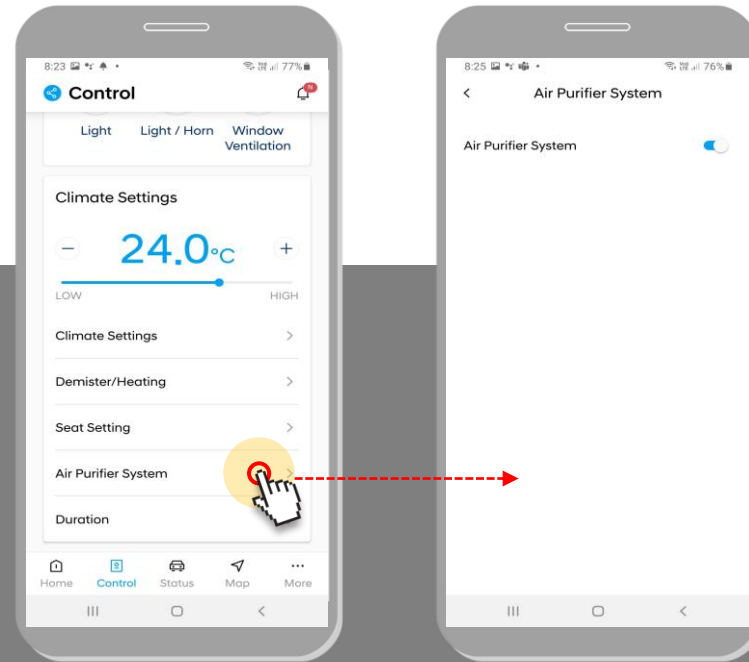
5. Control > Seat Setting

- Select whether you want vented or heated seats on during remote engine startup. (Only for models with vented or heated seats fitted)
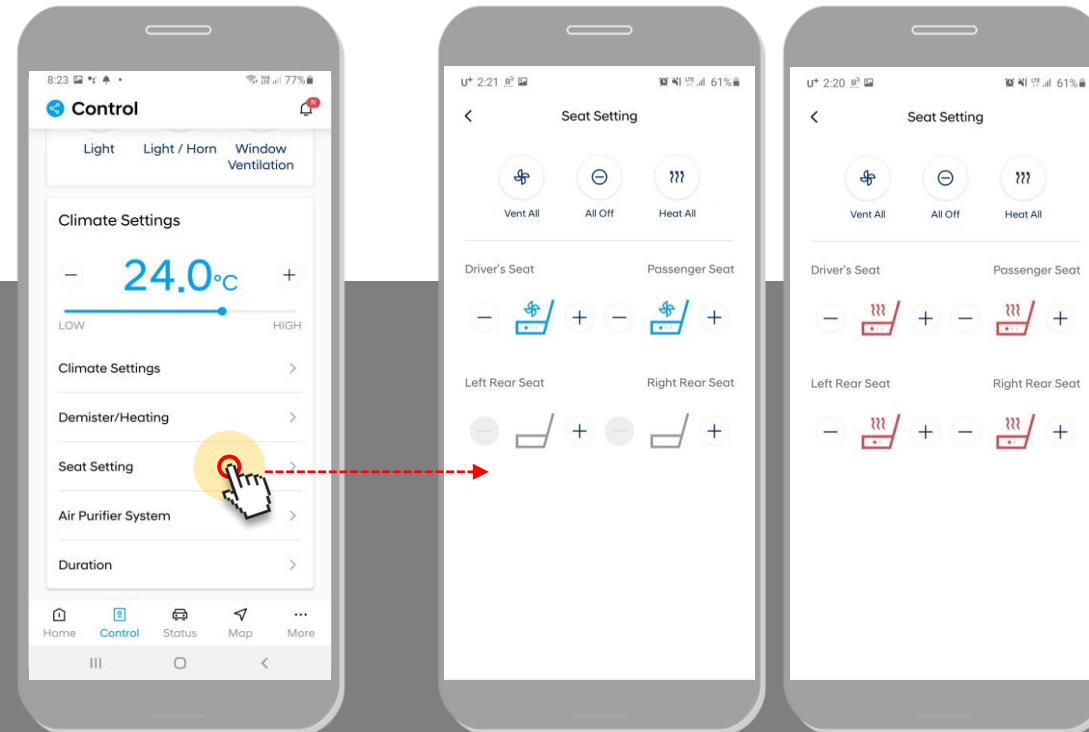
5. Control > Air Purifier System (Only for models with an Air Purifier fitted).

- You can choose to have the vehicle's Air Purifier On/Off during remote engine startup. (Only for models with an Air Purifier fitted).

5. Control > Duration

- You can set the idle time duration after remote starting to be between 2 to 10 minutes.
- You can change the idle time by pressing the - or + button or by moving the slide bar.
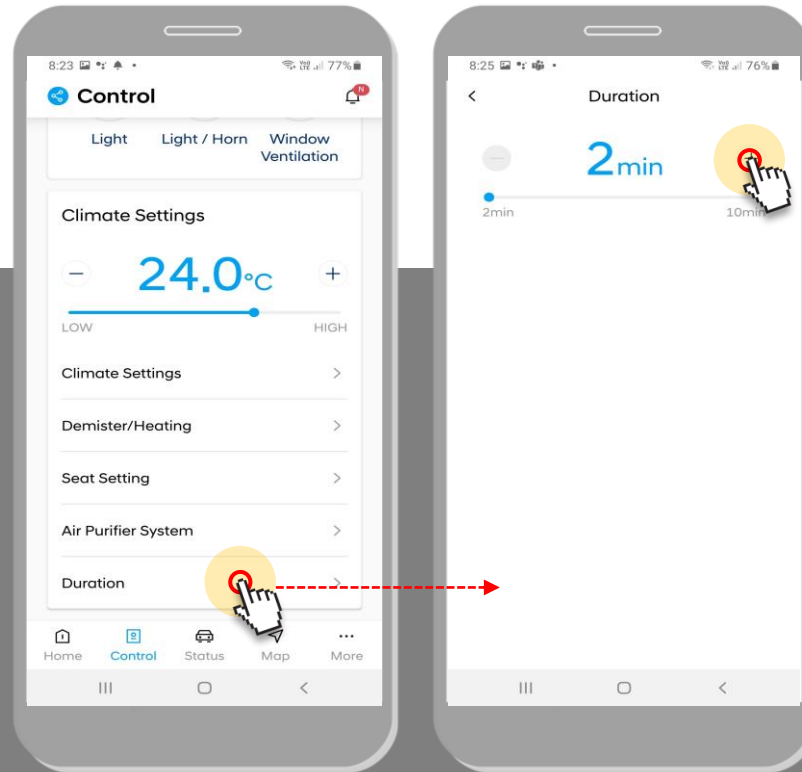
6. Status

- Main screen & Car status
- Car top view
- Surround view monitor

# 6. Status > Main screen and Car status

- A menu that displays the status of the vehicle, provides vehicle status information within the range of supported options through the top view of the vehicle and status icons for each function.
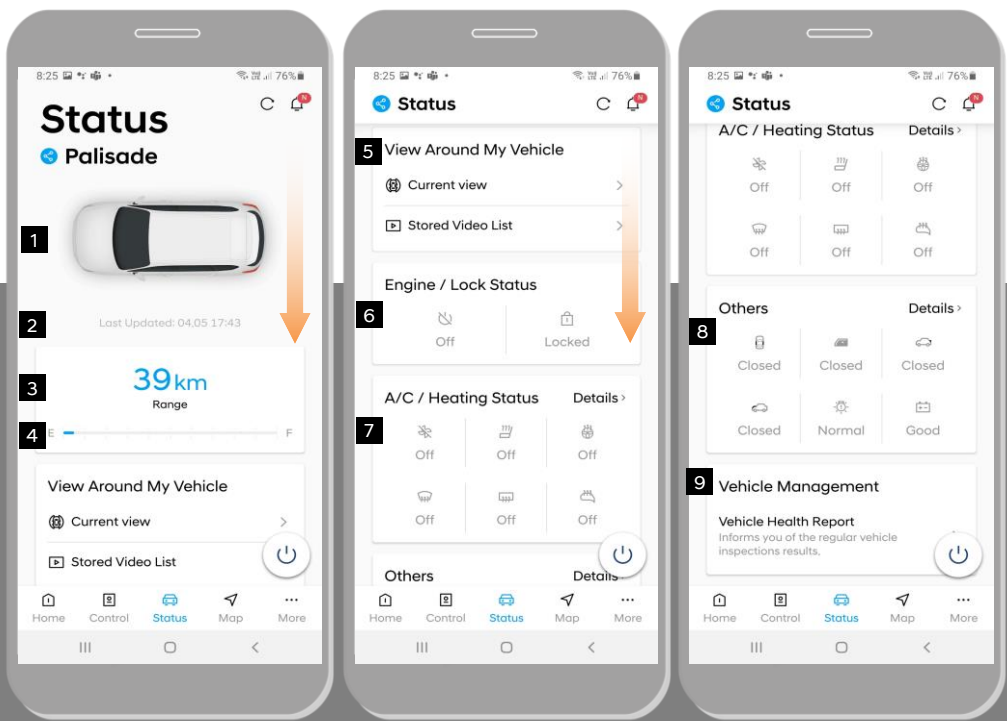
|		
1	Vehicle status top view	Display the customer's current vehicle status in a top view
2	Last Update	Displays the date the vehicle status was last updated
3	Range	Displays the vehicles range based on the amount of fuel remaining
4	Amount of fuel remaining	Displays amount of fuel remaining and gauge
5	View Around My Vehicle	If cameras are fitted to your vehicle, it will record a 360-degree view around the vehicle.
6	Engine/Lock status	Displays vehicle start engine/door lock status
7	A/C & Heated Seat Status	Displays vehicle temperature/heated seat & demister status
8	Other	Displays status of vehicle doors, sunroof, bonnet, etc.
9	Vehicle Management	Report providing monthly vehicle Health and Status information

6. Status > Car Top View

- Vehicle top view displays the status of vehicle doors (open/closed), sunroof, bonnet and boot (tailgate).
- Vehicle status is displayed according to the options supported by the vehicle.

CLOSED

CLOSED

CLOSED

CLOSED

OPEN

OPEN

OPEN

OPEN

Sedan

SUV

MPV

Hatch back
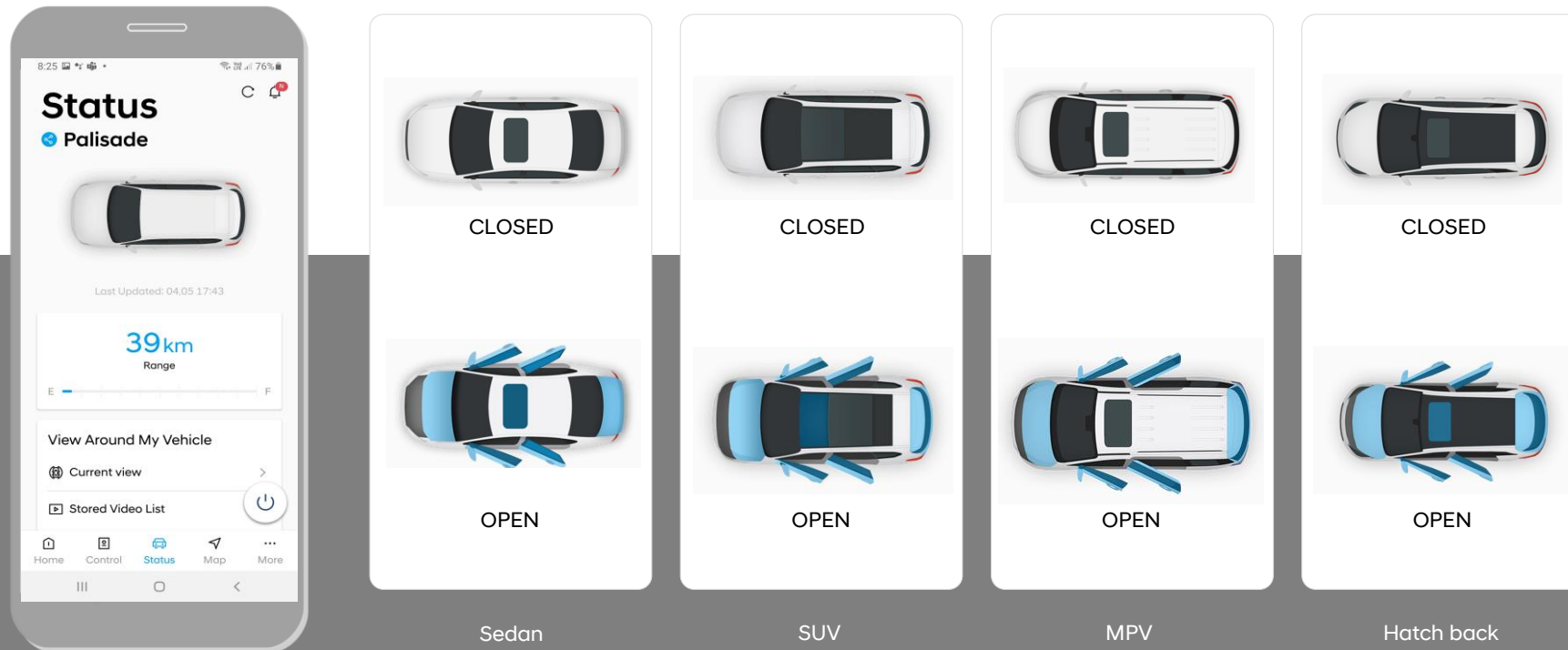
6. Status > View Around My Vehicle

- If cameras are fitted to your vehicle , the 'View Around My Vehicle' box is displayed on the vehicle status screen.
- When entering the menu, you can view the video around your vehicle according to the camera angle.
- In addition, saved videos are provided as a list, and you can select and view videos according to the date and time.
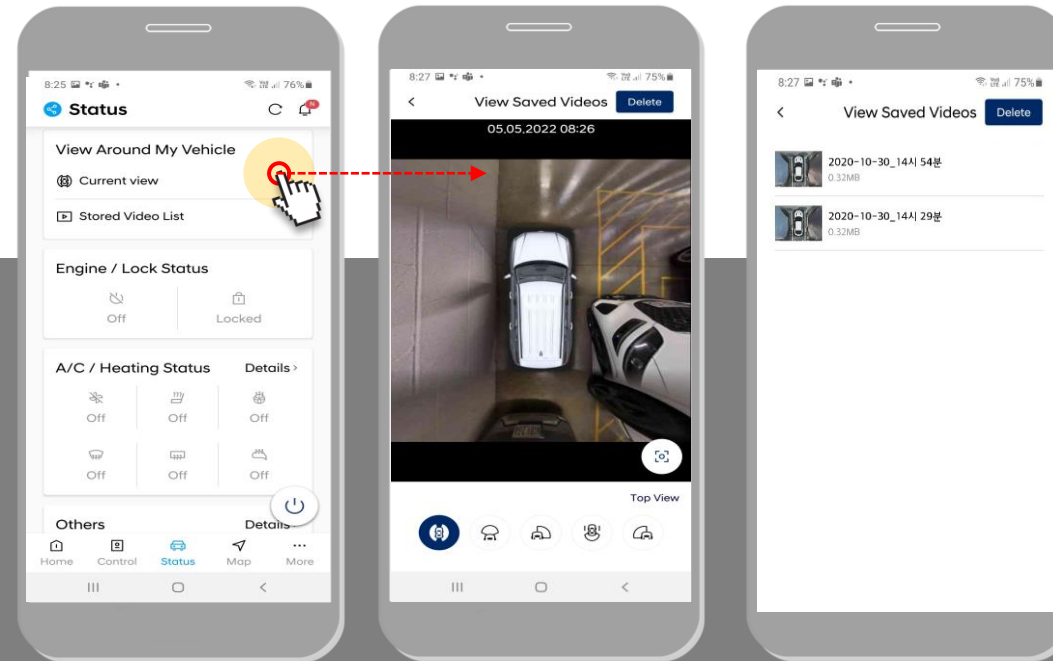
7. Map

- Main screen
- Find my location
- Find my car
- Recent
- Search nearby
- Search process
- Send to car

7. Map > Main

- The map area can be maximized or minimized to suite your search criteria.
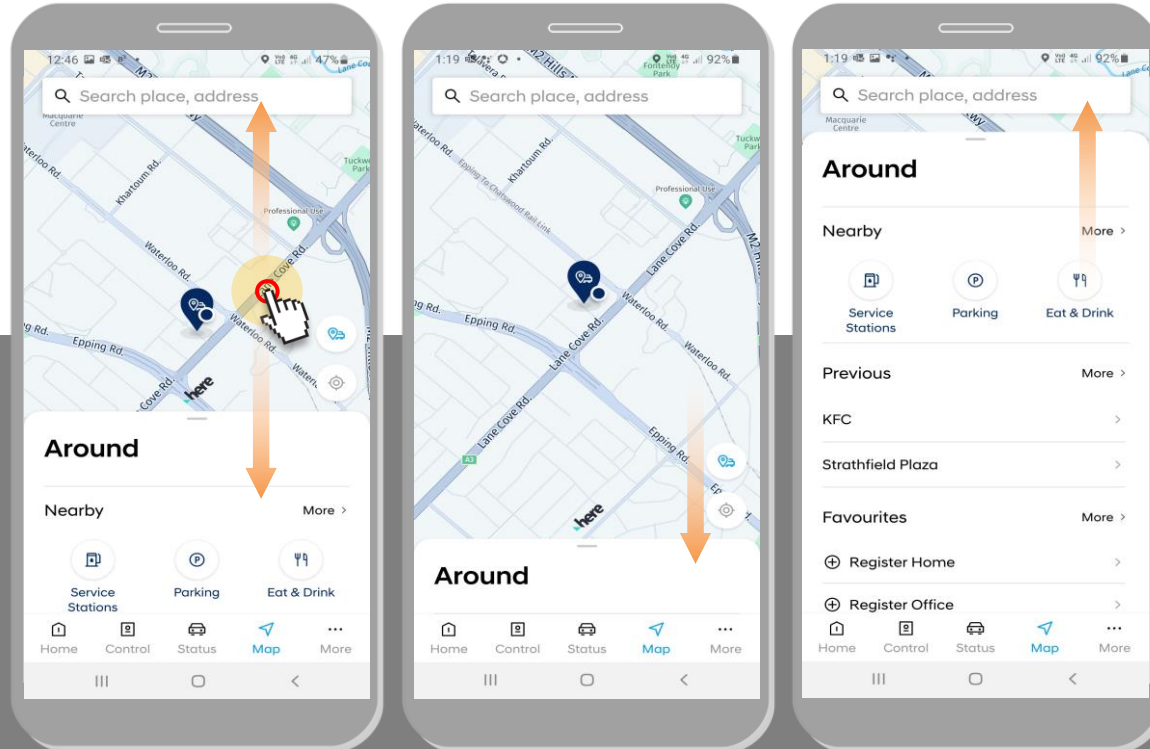
Map main screen

Area can be adjusted by scrolling up or down

Maximise the map area by dragging the information area towards the bottom

Maximize the bottom information area to enable nearby/previous search and favorite functions
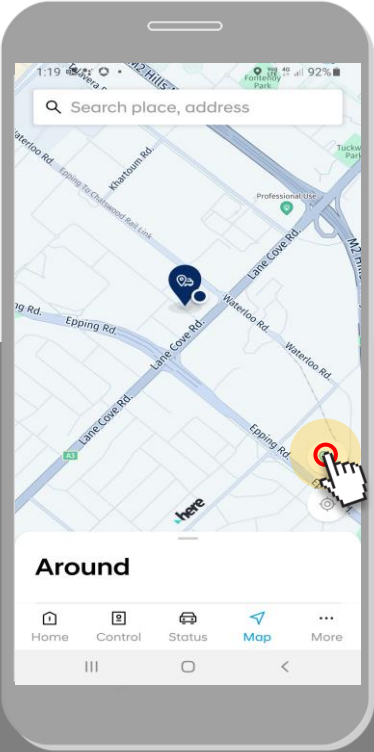
7. Map > Find my location

- By selecting the Current Location button on the map and using your smartphones GPS, the map will recenter to display your current location, identified on the map by a blue circular icon.
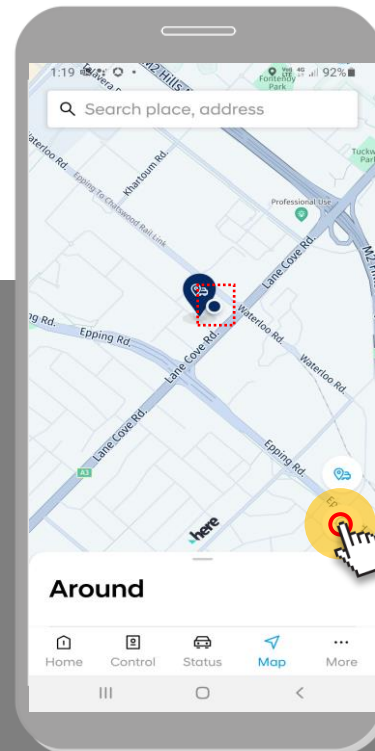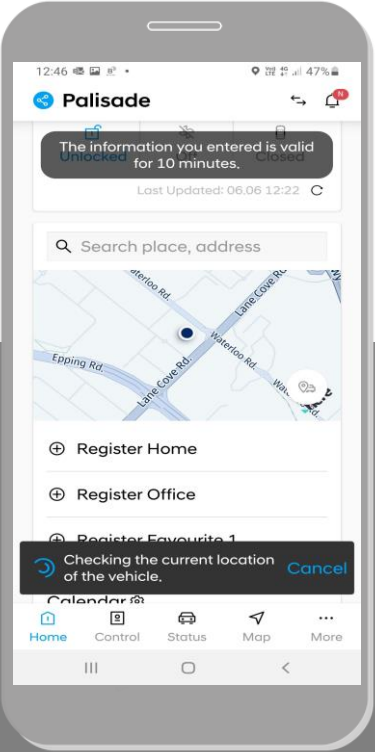
7. Map > Find my car

- If you select the Find My Car Location button on the map, the location of your vehicle will be displayed on the map. You need to enter the 4-digit PIN number set by the user (Only available if vehicle is within 3km from your current location).
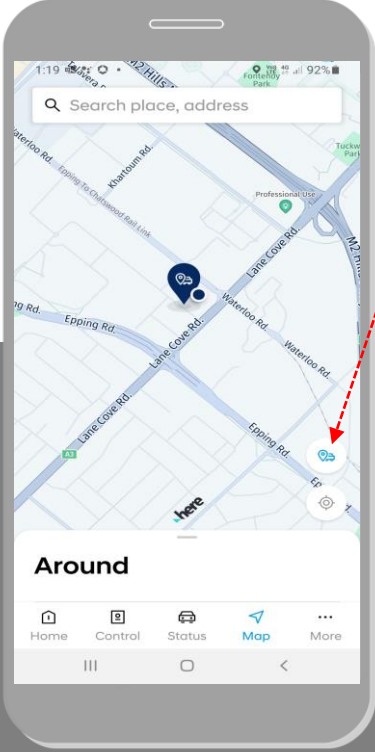

If the vehicle location cannot be found

If you find the vehicle location

Touch icon to find my car location
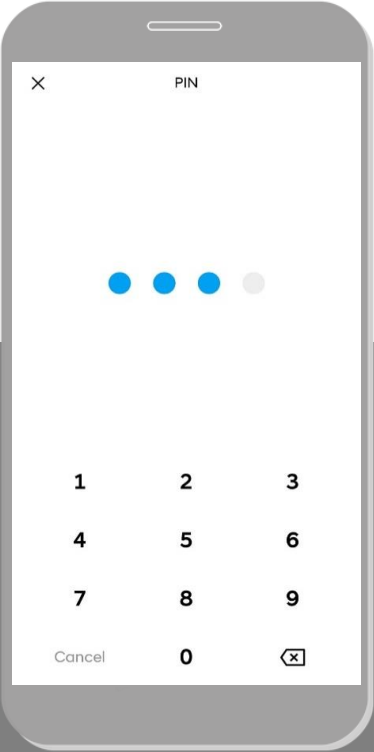
Enter 4-digit PIN number

Displays pop up message while searching

Success to find my car location

The search for vehicle's current location is complete.   Confirm
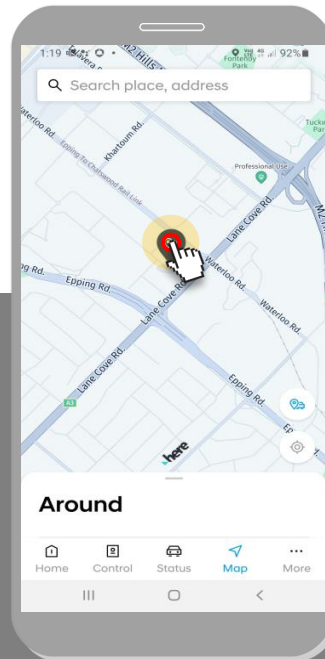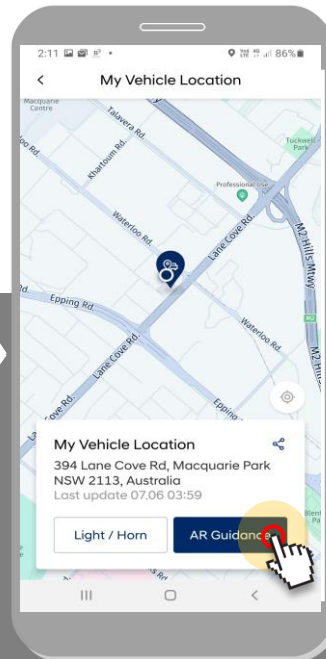
Pop up message displays to confirm vehicle search is complete
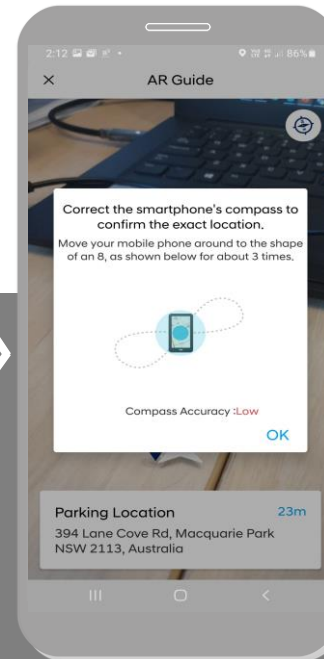
7. Map > My vehicle location

- If you touch the vehicle icon on the map, you can see the address of the vehicle's location and you can use the Augmented Reality (AR) guidance to guide you to your vehicle.
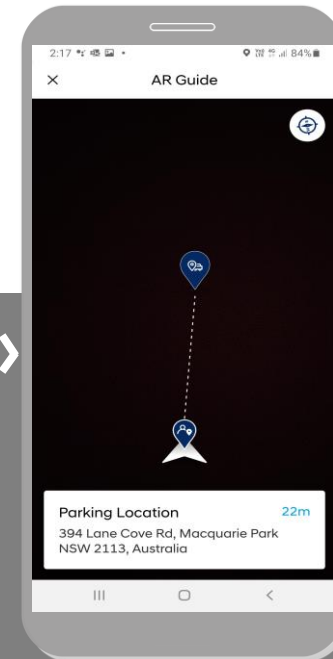

Touch my car icon on the map

Displays detailed location of your vehicle's location. Select either AR guidance to find your vehicle or trigger Light/Horn if nearby

Provides smartphone compass accuracy adjustment function to improve location accuracy

(Android Only)

Provides guidance from user location to vehicle location in AR mode

(Provides a straight-line distance from your location to the vehicle)

7. Map > Previous

- You can use integrated search, nearby search, destinations you recently searched for, and favorites.
- In addition, when connected to the vehicle navigation system, you can use recent searches, favorites, and registrations stored in the vehicle navigation system.
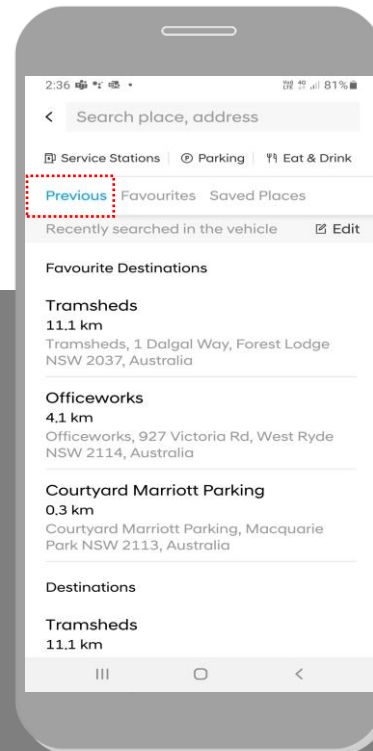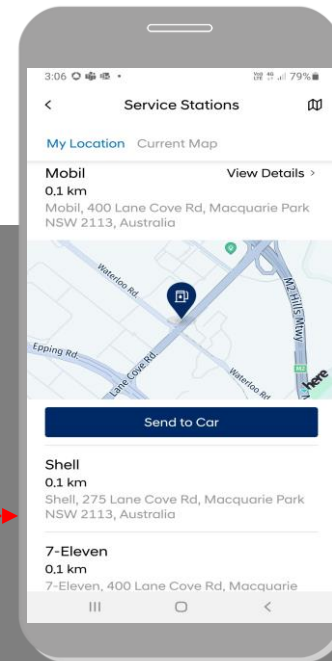
Previous search results are displayed

7. Map > Search nearby

- Selecting a search category at the bottom of the map main screen displays a list of nearby searches for that category.
- You can search for nearby Service Stations, Parking and Eat & Drink POI based on your location.
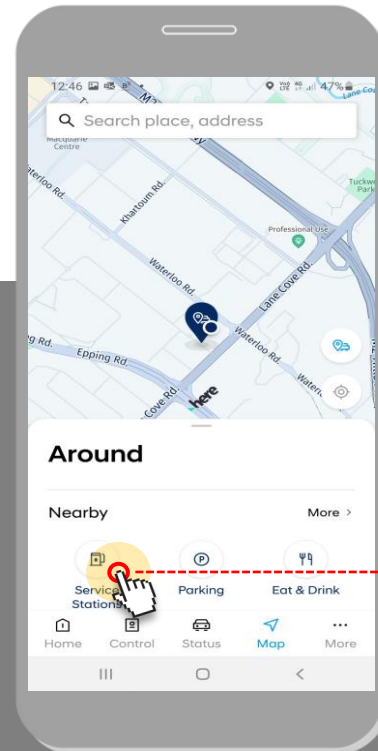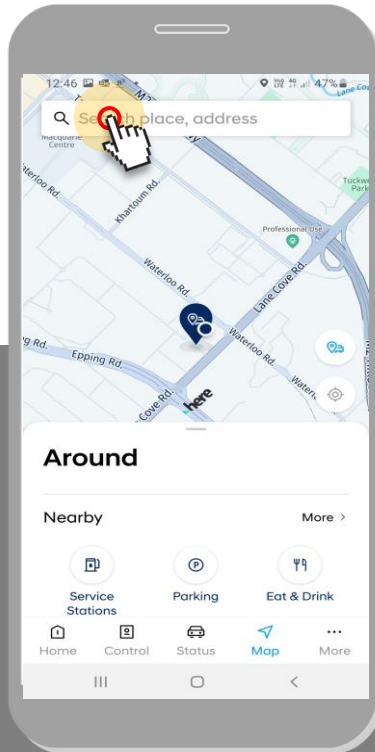
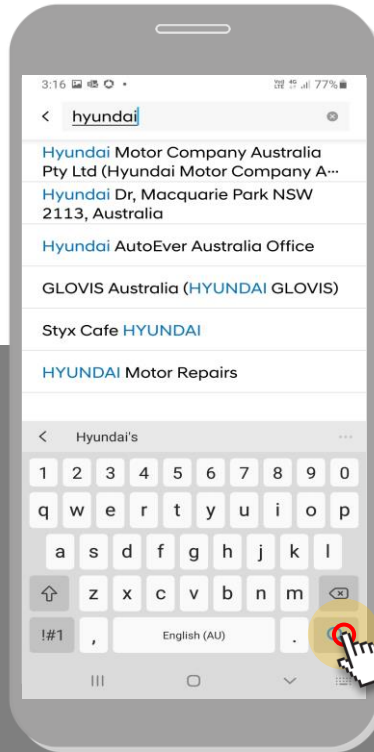Map main screen
Select a search category

Example: Service stations
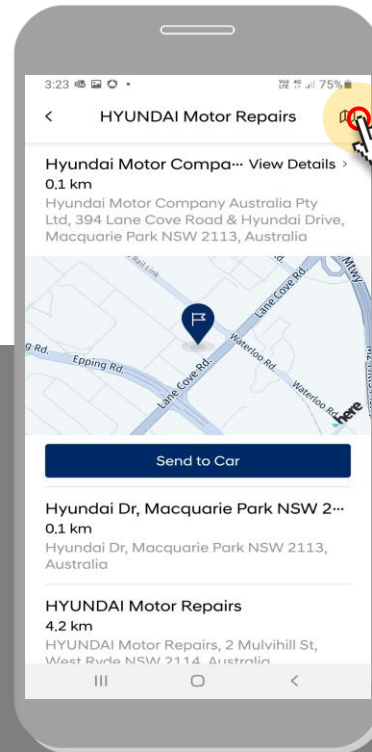
7. Map > Search process

- If you select the search area at the top of the Map screen, you can search for a desired location and display detailed information about the selected destination.
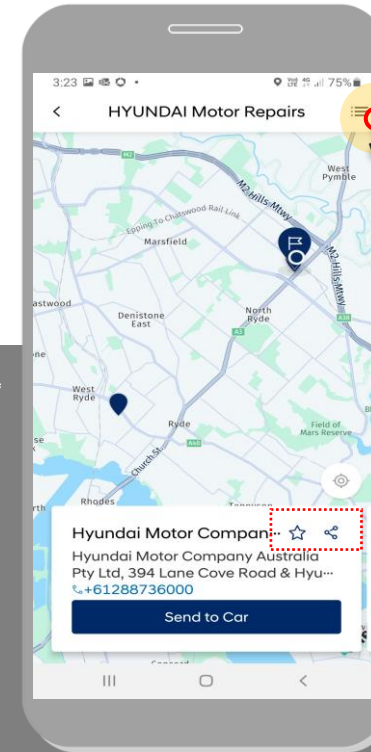

Begin a search in the search area

Automatic completion of search according to the search criteria

List view search results and map view movement

Map view search results and list view movement

Register favorites

Search results can be registered as favorites by selecting the star icon.

Share search results

When you want to share your search results with others, you can share them via the various sharing apps on your phone.

7. Map > Send to Car

- Once you have found your desired location using the Bluelink app, you can send the location details to the car ready for when you begin your journey.
- The location details will appear on the vehicle navigation display when the vehicle is turned on.
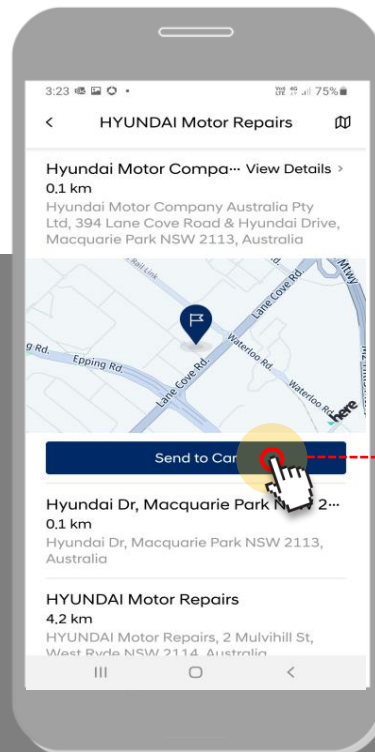
Enter a search term in the search area
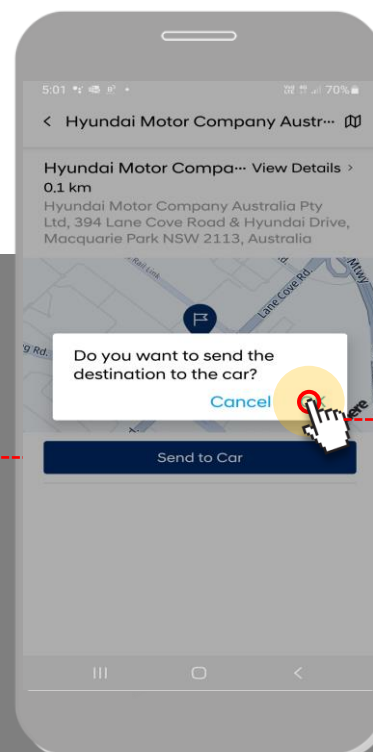
Confirm you want to send the location to the vehicle

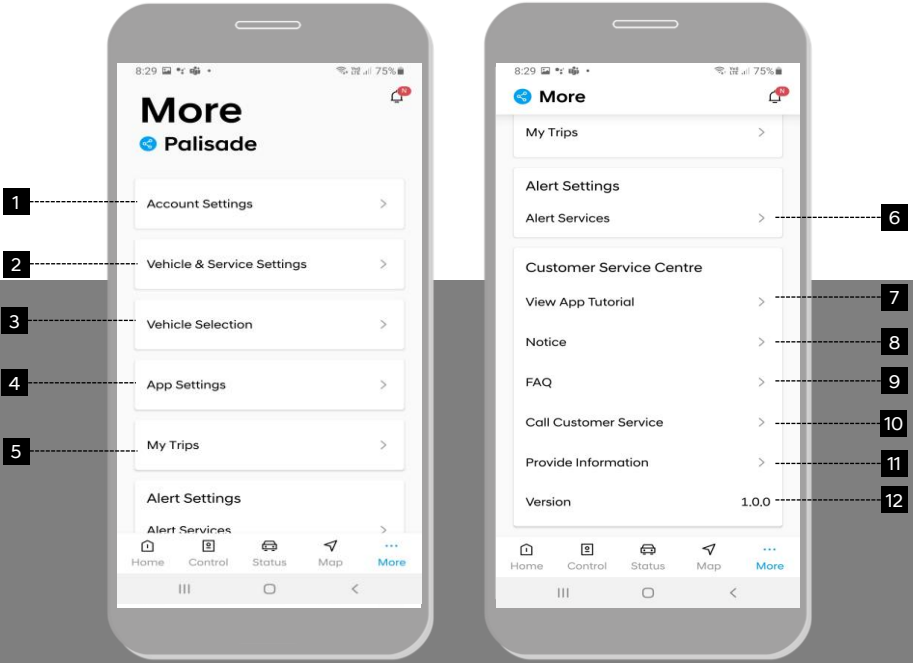Location will appear on the navigation display

8. More

- Main screen
- Account Setting
- Vehicle & Service Setting
- Vehicle Selection
- App setting
- My Trips
- Alert Services
- Customer Service Center
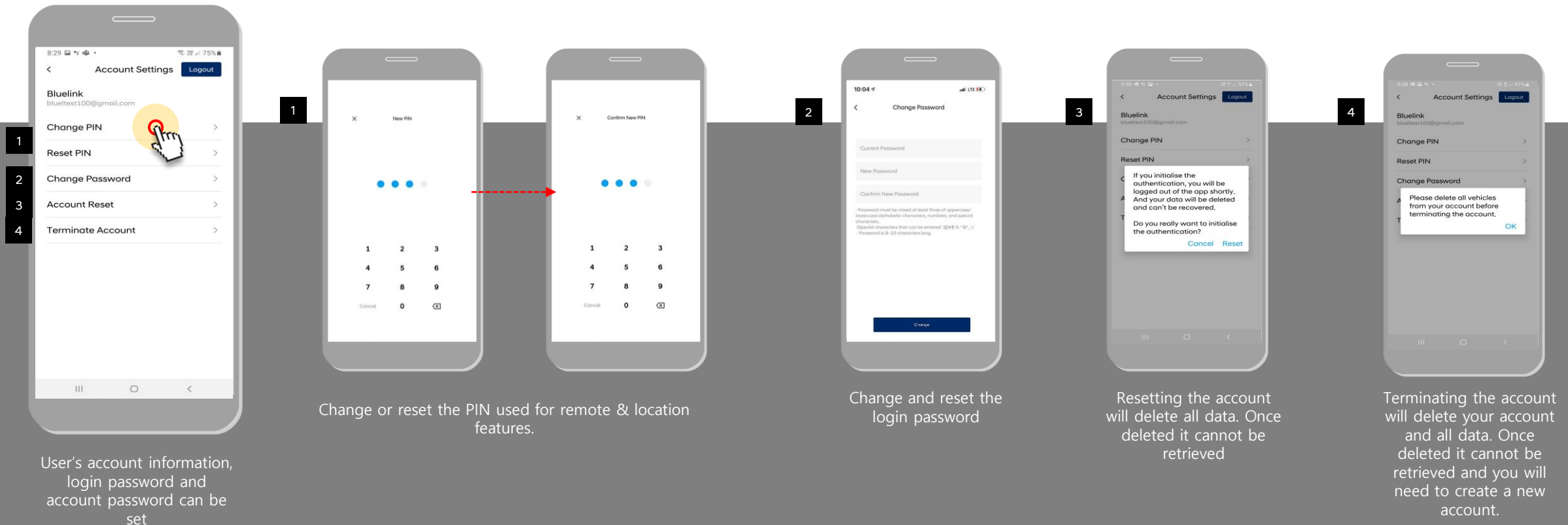
8. More > Main screen

- The More screen allows you to change app settings and view subscription information.
- In addition, you can view app tutorials and FAQ's.

| #	Item	Description
1	Account Setting	Select Account Settings
2	Vehicle & Service Setting	Select Vehicle & Service Settings
3	Vehicle Selection	Add or change vehicles or request to share A vehicle
4	App Settings	Move to the app's main settings screen
5	My Trips	Move to My Trips screen to view selected trips by date
6	Alert Settings	Set various alert settings
7	View App Tutorial	Tutorials for Bluelink common functions
8	Notice	Displays app notices
9	FAQ	Displays Frequently Asked Questions
10	Call Customer Service	View or call the Customer Call number
11	Provide Information	Open Source License
12	Version	App development version information

8. More > Account Setting

- On the account setting screen, you can:

  1. Change and reset your PIN for remote & location features
  2. Change your password used when logging in
  3. Reset your Account
  4. Terminate your Account

User's account information, login password and account password can be set

Change or reset the PIN used for remote & location features.

Change and reset the login password

Resetting the account will delete all data. Once deleted it cannot be retrieved

Terminating the account will delete your account and all data. Once deleted it cannot be retrieved and you will need to create a new account.

8. More > Vehicle & Service Setting (1/2)

- Change the name of your vehicle
- View subscription information
- Add or remove users sharing your car and manage car sharing settings.
- Incorporate your personal Google or iCloud calendars into the app.
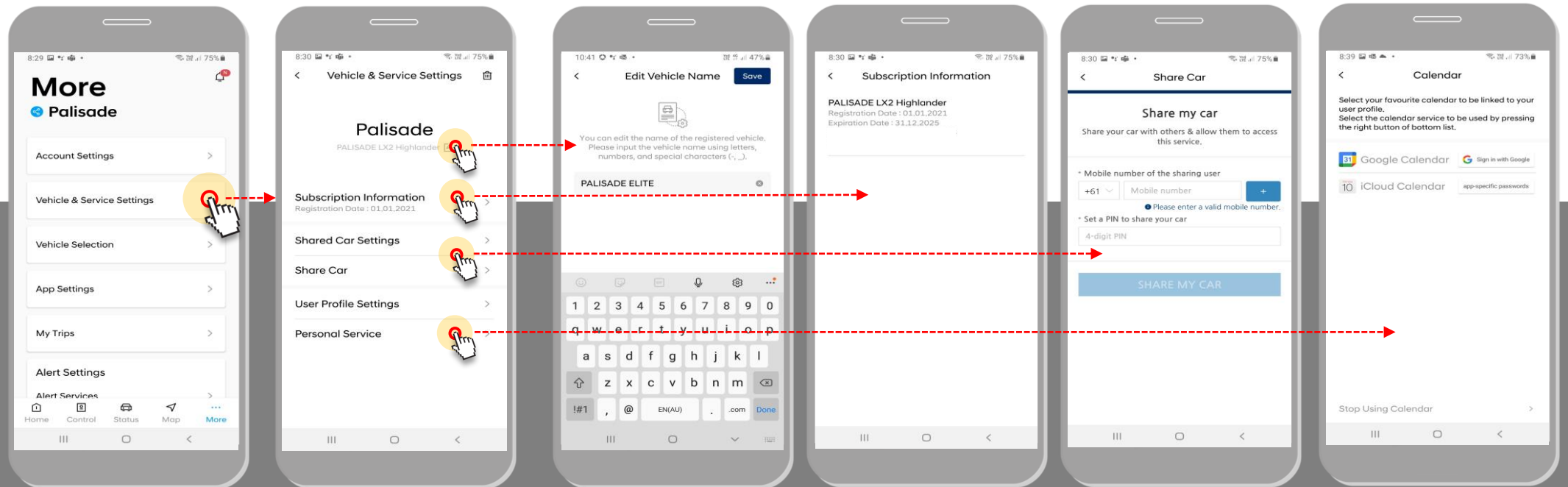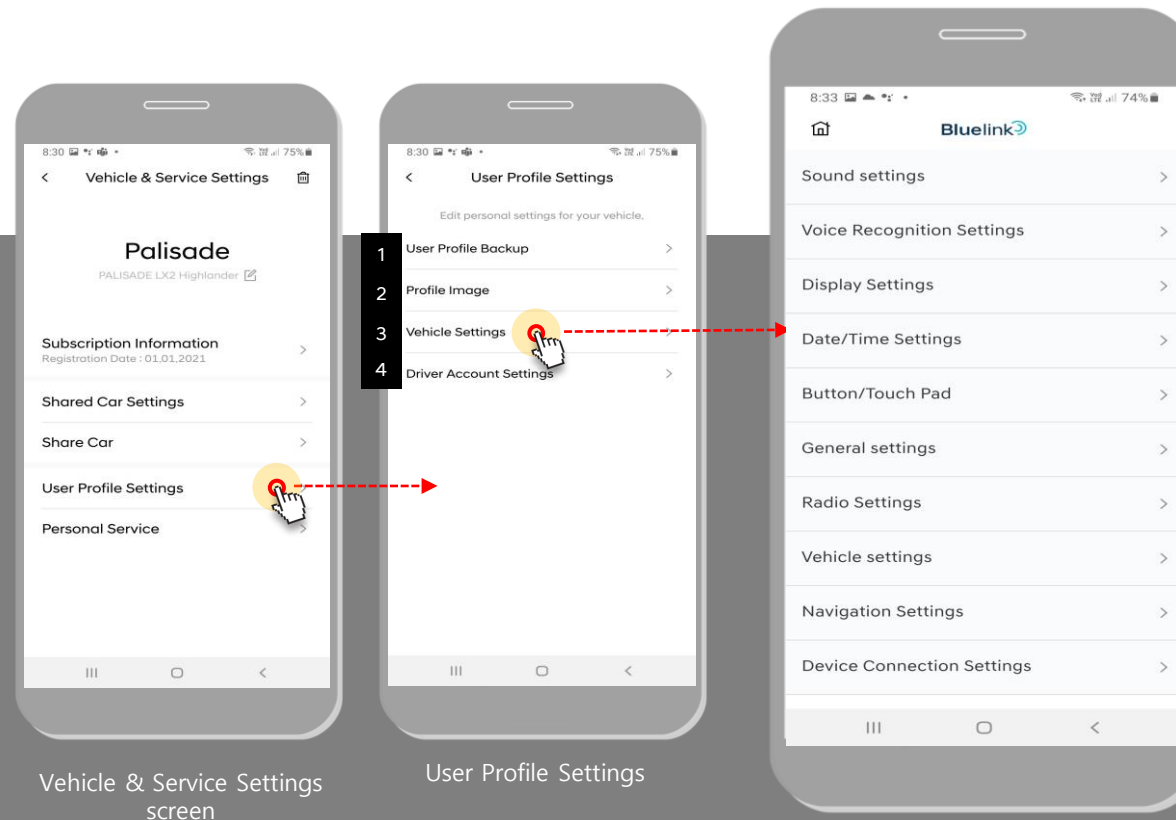

Vehicle & Service Settings screen

Edit vehicle name

User's subscription information

Share Car screen where you can share your vehicle with family or friends

Incorporate your personal calendars with the Bluelink app.

8. More > Vehicle & Service Setting (2/2)

- User Profile Settings allows you to:

  1. Backup your User Profile.
  2. Add an image avatar to your profile.
  3. Configure your vehicle settings.
  4. Link a Driver Account for use across multiple vehicles.

Vehicle & Service Settings screen

User Profile Settings

Vehicle Setting Screen allows you to configure the above vehicle features and save your changes
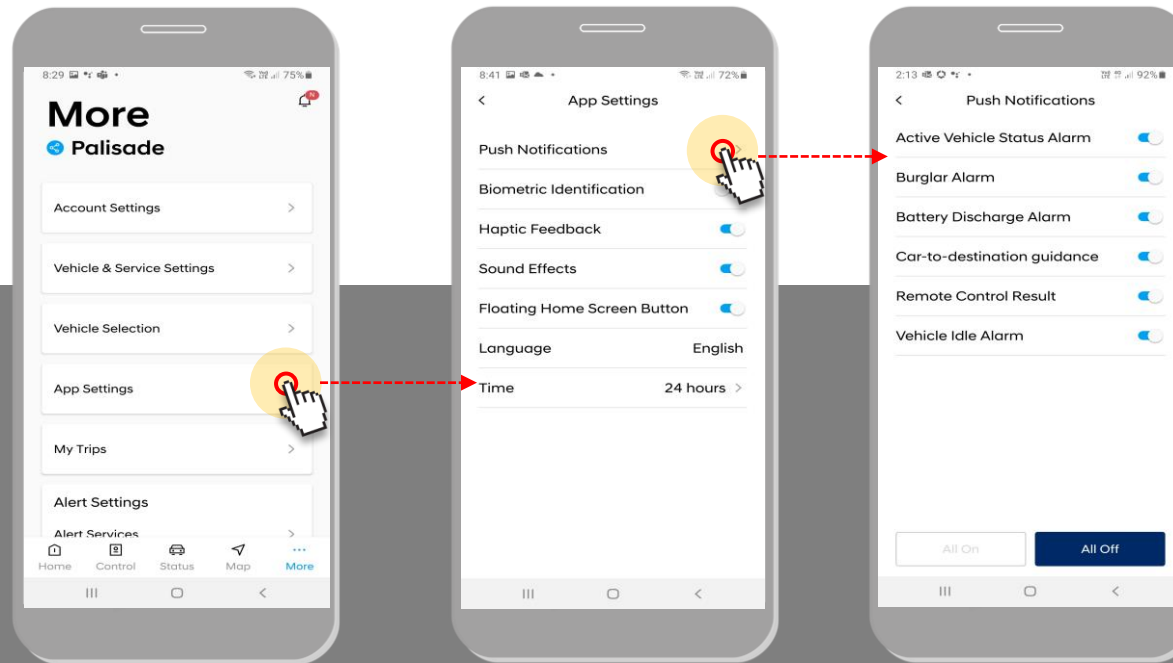
8. More > Vehicle Selection

- If you have more than one Hyundai linked to your account, you can change between vehicles from the vehicle selection screen.
- If you have a shared Hyundai linked to your account, you can also select it from this screen.
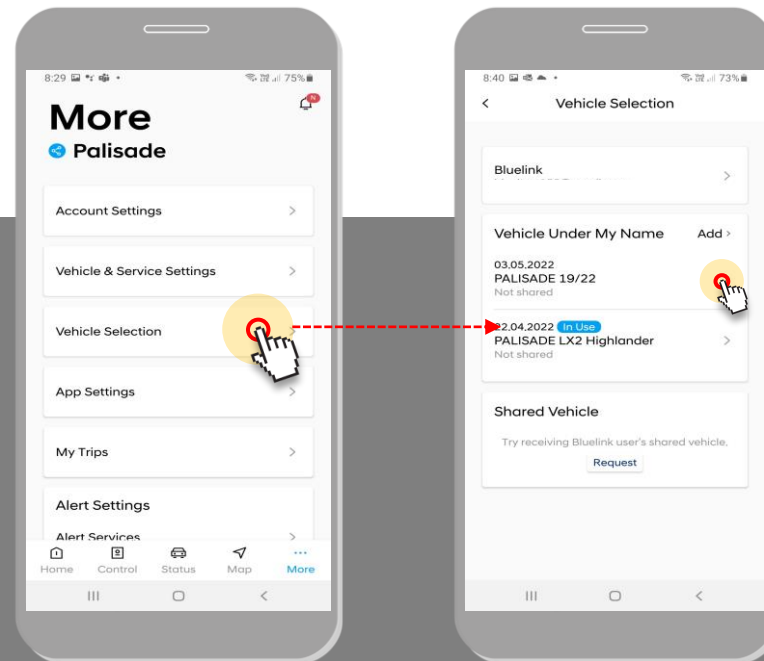
8. More > App Setting

- Allows you to configure the main functions and settings of the Bluelink app.

Enable or disable the following notifications:

1. Active Vehicle Status Alarm
2. Burglar Alarm
3. Battery Discharge Alarm
4. Car-to-destination guidance
5. Remote Control result
6. Vehicle idle Alarm

App Settings allows you to:

1. Configure with notifications you want to receive.
2. Enable/disable Biometric identification
3. Enable/disable Haptic Feedback
4. Enable/disable Sound Effects for remote functions
5. Enable/disable the Floating Home Screen Start Button
6. Displays Language
7. Select either 24h or 12h time.

52

8. More > My trips

- You can view monthly driving information for any given month.
- You can view driving time, distance travelled, average speed and top speed by date and by trip.
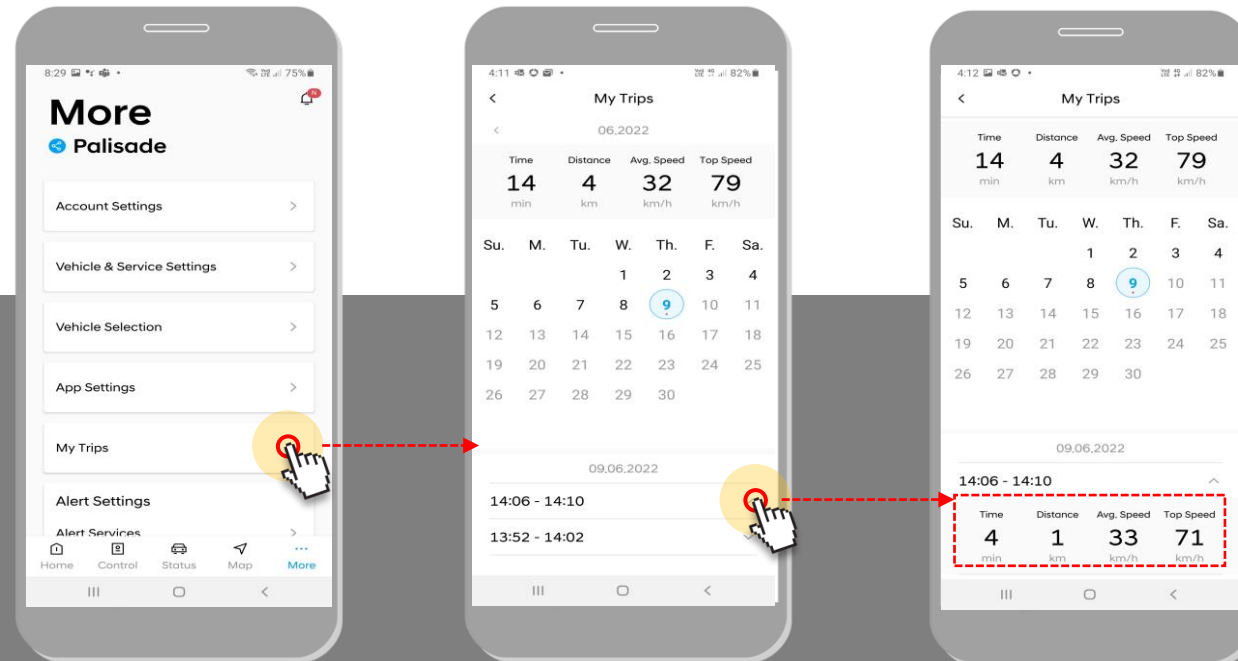
More > My Trips

- Select the desired date and trip

- Trip details are displayed

8. More > Alert Service > Valet Alert

- Whenever you leave your Hyundai vehicle with a valet driver, you can set the Valet Alert to notify you if your vehicle travels beyond your chosen distance and if Idle time and speed has been exceeded.
- The distance allowed is from the location where the alert was activated. You can manage detailed valet settings from within the Bluelink app.
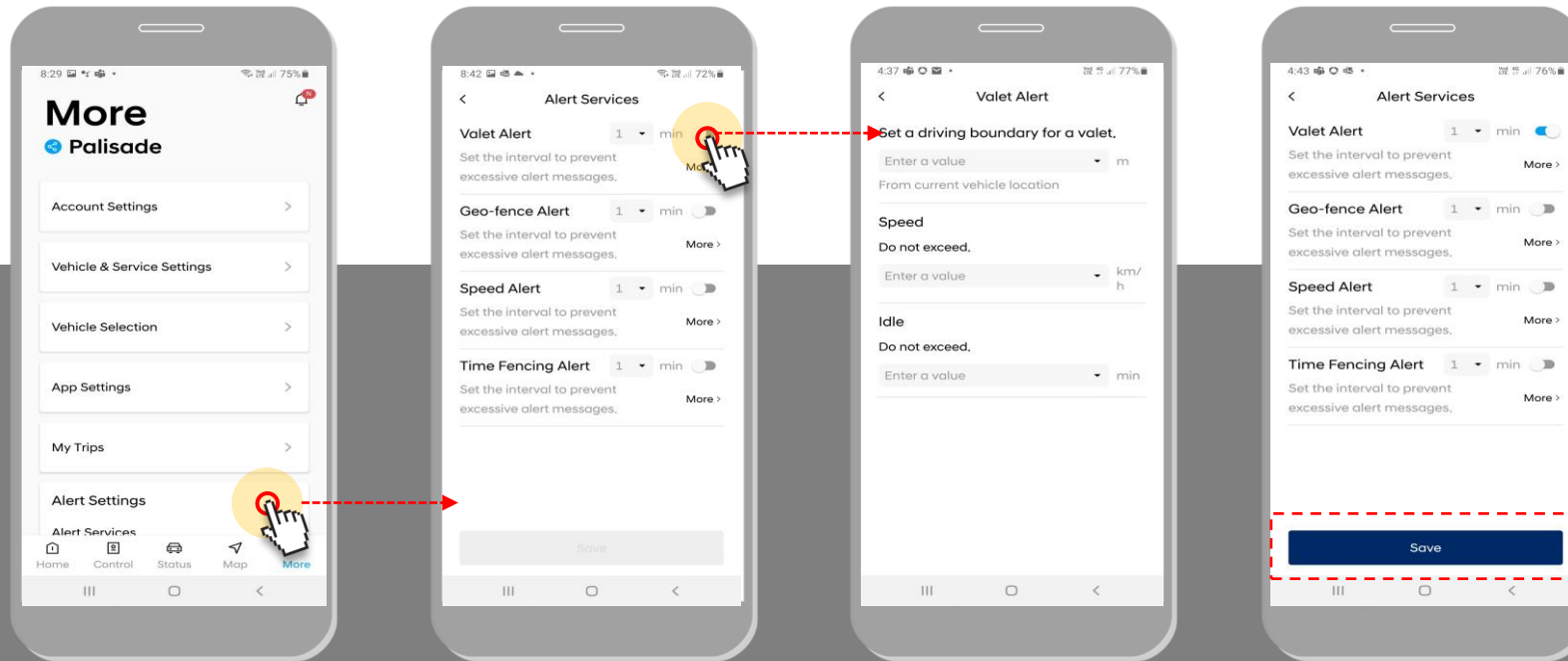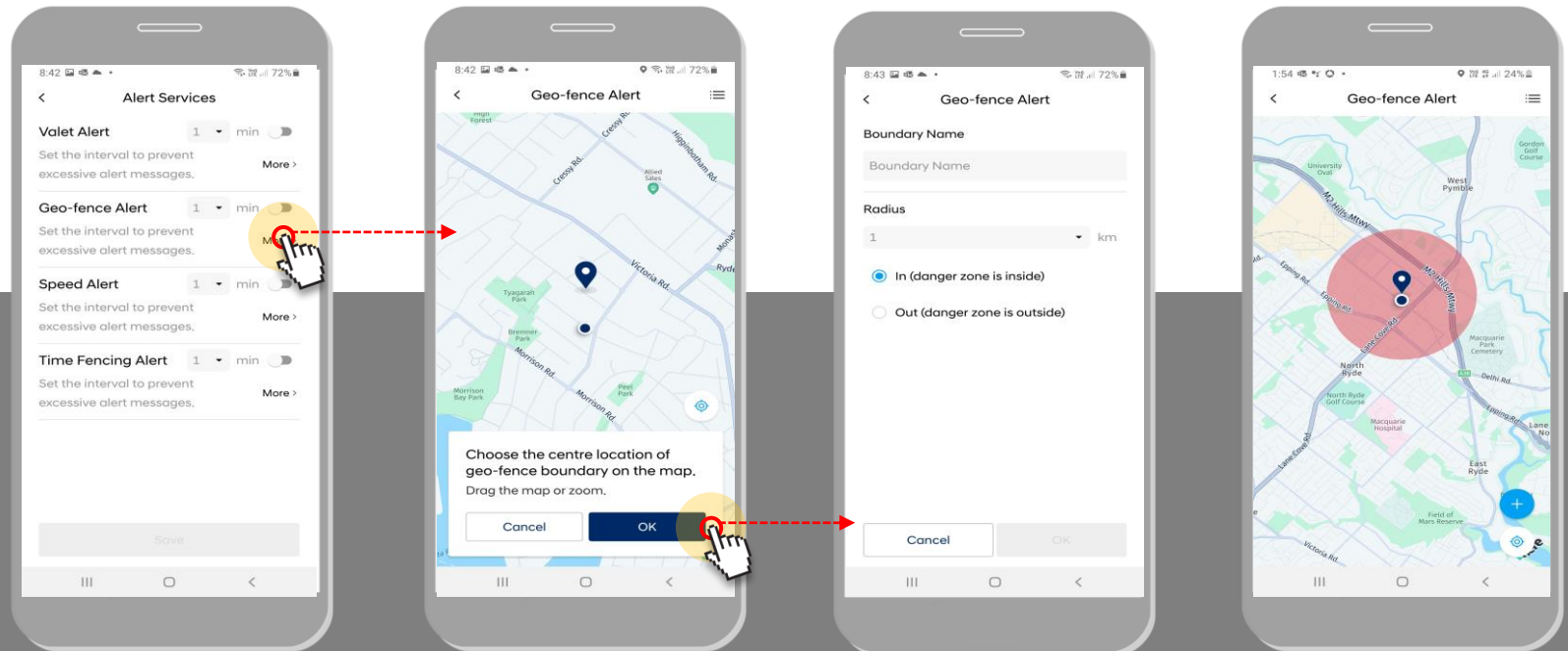

More > Alert Service

Alert Service – Main
- Enable Valet Alert

Valet Alert
- Set boundary, speed and idle time

Save Changes

8. More > Alert Service > Geofence Alert

- This feature allows you to set a boundary from a chosen central location for your vehicle.
- You will be notified if your vehicle travels outside the chosen boundary.

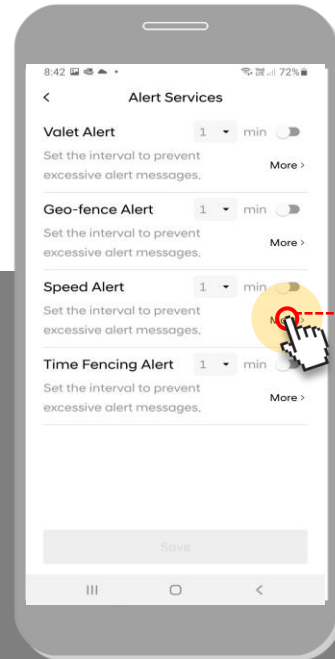Alert Service – Main
- Enable Valet Alert

Geofencing Alert
- Select centre of geo-fence boundary
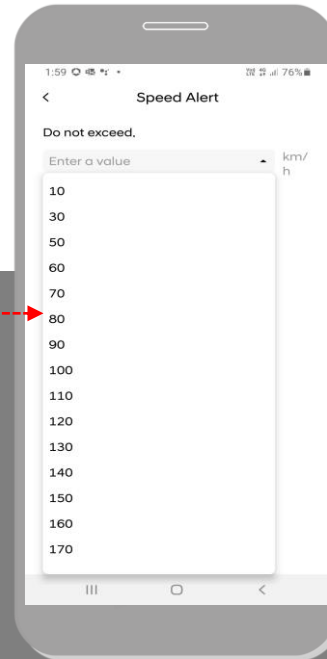
Add new geofence alert

New Geo-fence Completed

8. More > Alert Service > Speed Alert

- This feature allows you to pre-set a speed limit for your vehicle.
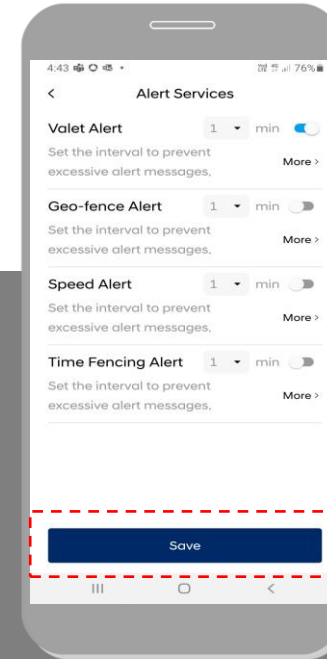- You will be notified if your vehicle exceeds this speed limit.
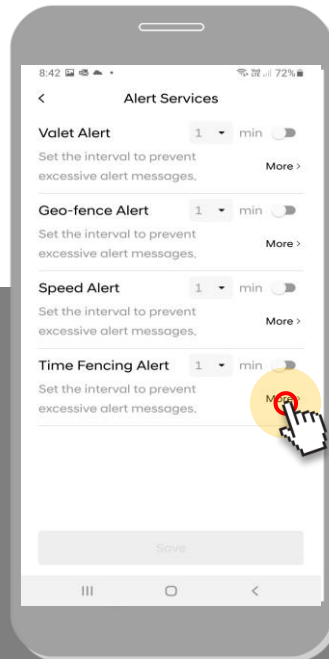

Alert Service – Main
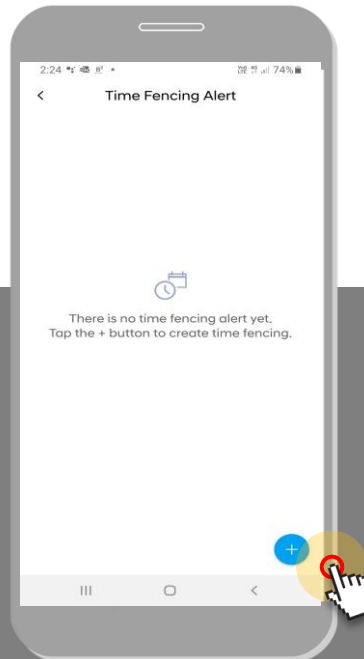- Enable Speed Alert

- Select desired speed

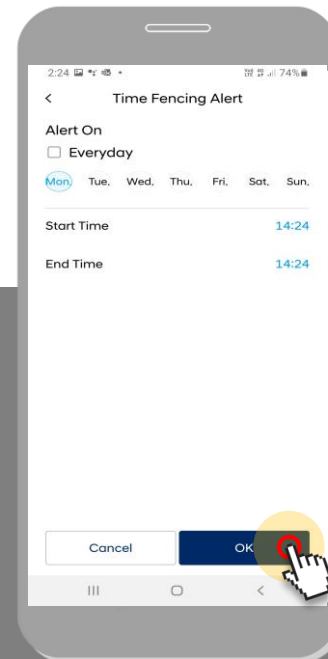Save Changes

8. More > Alert Service > Time Fencing Alert

- This feature allows you to pre-set time intervals for when your Hyundai vehicle can and cannot be driven.
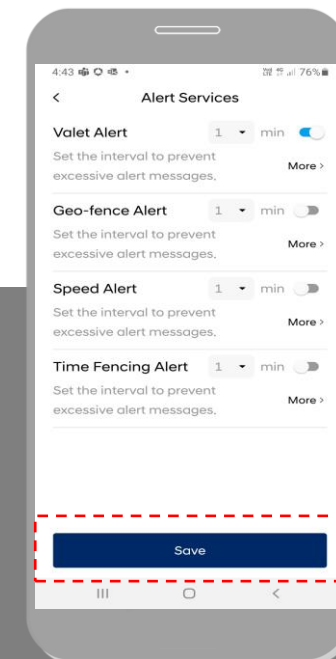- You will be notified if these curfews are exceeded.

Alert Service – Main

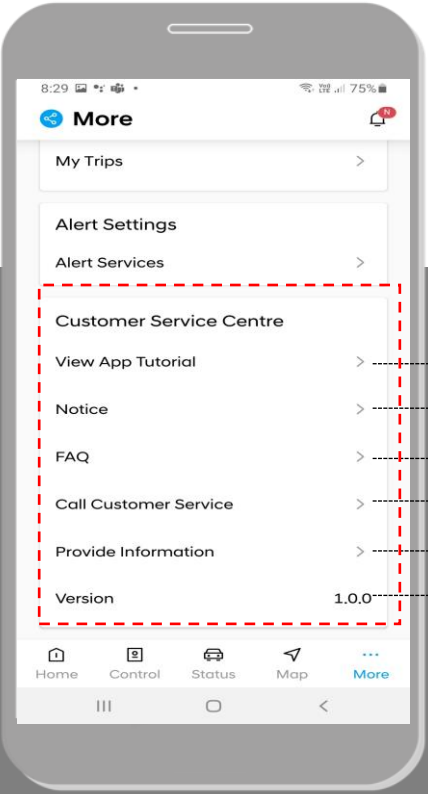- Time Fencing Alert

Add new time-fencing alert

Select occurrence & time

Completed adding new alert

8. More > Customer Service Center

- In the customer service center, you can find information including the call centre contact details, app version and tutorials plus some frequently asked questions (FAQ).

1	**View App Tutorial**	Tutorials for Bluelink common functions
2	**Notice**	Displays app notices
3	**FAQ**	Displays Frequently Asked Questions
4	**Call Customer Service**	View or call the Customer Call number
5	**Provide Information**	Open Source License
6	**Version**	App development version information