

## Terms and Conditions – 2023-2027 Carlton FC Member Offer

1. Eligible Carlton Football club members include:
  - a. '3 Game' or 'non-access' members that have a concurrent club membership of 2 years or more (Adult or Concession);
  - b. 11 Home game members (Adult or Concession);
  - c. Country and Interstate members (Adult or Concession);
  - d. MCC members with Carlton FC club support;
  - e. AFL members with Carlton FC club support; and
  - f. Full-ticketed members of the Carlton FC for the 2023 AFL season
  - g. Should a membership be purchased under a name that is not on the Carlton Football Club membership card but is the name of a member included within a group or family membership, a letter from the Carlton Football Club is to be provided to Hyundai, confirming:
    - a. That the purchaser is a member of the Carlton Football Club included within a group or family membership;
    - b. That the group or family membership is a valid membership that has not expired; and
    - c. That the purchaser has an individual member number.

Members are eligible to redeem either a \$500 or \$1000 cashback redemption offer from Hyundai Motor Company Australia (**Hyundai**) for new or demonstrator Hyundai vehicles which are purchased in the Member's own name or as part of a joint purchase between 1<sup>st</sup> October 2022 and 31<sup>st</sup> October 2027 (**Promotional Period**) in accordance with these Terms and Conditions (**Redemption Offer**).

The cashback redemption amount applicable to each vehicle is:

- g. Venue, Kona, i30, i30 Sedan, i30 Sedan Hybrid, Staria, Staria-Load, i20 N, Kona N, Kona Hybrid, Kona Electric, i30 N, i30 Sedan N, Inster = \$500
- h. IONIQ 5, IONIQ 6, IONIQ 5N, Tucson, Tucson Hybrid, Sonata, Santa Fe, Sante Fe Hybrid, Palisade = \$1000

Note: the following memberships are not eligible for the redemption offer:

- '3 game', 'at Home' or 'Non-Access' memberships of club members of less than 2 years and;
  - 'True Blue' Carlton FC memberships.
2. The Redemption Offer applies to new and demonstrator Hyundai vehicles purchased from an authorised Hyundai Dealer by private buyers only. All other buyers and RDA types, including ABN holders, fleet buyers, government authorities and agencies or persons acquiring vehicles for business or commercial purposes, and hail-damaged vehicles, are excluded from the Redemption Offer.
  3. The Redemption Offer can only be redeemed once per vehicle purchase, cannot be combined with any other offer or promotion and is not transferable to any other person. For example, membership of a sporting club or any other agency, body or company for which Hyundai may make a similar offer will not entitle the Member to more than one redemption offer for the same vehicle purchase.
  4. Hyundai will not be responsible for any redemption claims that are lost during transmission or are illegible when received by Hyundai. Incomprehensible and illegible redemption claims and accompanying documents will be deemed invalid and the Member will be notified.
  5. The redemption claim must be received by Hyundai within 3 months of the date of delivery of the vehicle. Hyundai will not accept any claims or pay any Redemption Offer if the redemption claim is received by Hyundai greater than 3 months after the date of delivery of the vehicle.
  6. 'Non-Access' or 'True Blue' memberships are not eligible for the Redemption Offer.
  7. The name of the Member must be identical to the name contained in the sales contract, registration papers and Carlton FC Membership.
  8. The Member must submit copies of the following documents with their cash back redemption application:
    - a. copy of signed dealer sales contract - signed by dealer and buyer, with signatures to match on all documents
    - b. copy of the vehicle registration certificate,
    - c. copy of Carlton membership card (front and back) or letter from club confirming membership type
    - d. copy of driver's license
    - e. copy of a bank statement confirming the members bank account details or a letter from the members bank confirming same

NOTE: Members cash back redemption application cannot be processed without the above supporting documentation

9. Upon verification of identity, confirmation of vehicle purchase, validation of Carlton FC Membership and registration of vehicle in claimant's name, Hyundai will process the redemption claim and send the Member payment via EFT for the amount of the Redemption Offer.
10. Hyundai reserves all rights to refuse or reject any claims for the Redemption Offer if Hyundai determines or is of the reasonable opinion that the claimant does not meet or comply with these Terms and Conditions.
11. Members under the age of 18 must obtain the written permission of a parent or guardian over the age of 18 to make a claim under this Redemption Offer.
12. Hyundai reserves the right to request Members to provide Hyundai with any additional proof of identity, proof of purchase of a vehicle or other evidence Hyundai reasonably requires establishing the validity of the claimant's Redemption Offer claim, and to reject any claim for the Redemption Offer if the claimant is unable to satisfy any such requests.
13. Hyundai reserves the right to reject any claims if Hyundai has reasonable grounds to suspect that the claimant has tampered with the claims process, a claimant submits a claim that is not in accordance with these Terms and Conditions or the claimant has, in the reasonable opinion of Hyundai, engaged in conduct in making the claim which is fraudulent, misleading, deceptive or generally damaging to the goodwill or reputation of Hyundai.
14. The Redemption Offer or the legal or beneficial interest in the Redemption Offer cannot be transferred or assigned and cannot be redeemed for anything other than payment by EFT made payable by Hyundai to the Member which can take up to 8 weeks to process.

**Promotional Period:**

**Commences on 1st October 2022 at 00:01 (AEST) and expires on 31<sup>st</sup> October 2027 at 23:59 (AEST)**

15. Hyundai reserves the right in its sole and absolute discretion and at any time (including during the Promotional Period) to cancel, suspend, terminate amend or modify this Redemption Offer and these Terms and Conditions in any way (including but not limited to changing the eligible vehicles and the amount of the applicable Redemption Offer).
16. "Hyundai" means Hyundai Motor Company Australia Pty Ltd, (ABN: 58 008 995 588) of Cnr of 394 Lane Cove Road & Hyundai Drive Macquarie Park, NSW 2113. Any personal information collected by Hyundai will be handled in accordance with its privacy policy which can be accessed at this link: <https://www.hyundai.com/au/en/privacy> and its personal information collection notice which can

be accessed at this link: <https://www.hyundai.com/au/en/privacy/cashback/privacy-collection-notice>

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To redeem the cashback redemption, offer please visit: [www.hyundai.com/au/en/why-hyundai/corporate-partnerships/cashback](https://www.hyundai.com/au/en/why-hyundai/corporate-partnerships/cashback)

Please provide the below details:

#### Customer Details

- Program Name
- First Name
- Last Name
- Email
- Phone Number
- Address
- Membership Type
- Copy of Carlton FC Membership Card or letter from Carlton FC Club confirming membership

#### Customer Bank Details

- Bank Name
- BSB
- Account Number
- Account Name - must match name on bank statement or deposit slip
- Copy of a bank statement or deposit slip

#### Vehicle Details

- VIN
- Registration Number
- Registration Date
- Dealership Name
- Model
- DSN
- Redemption Amount
- PO Number
- RDA Type
- Copy of Vehicle Sales Contract
- Copy of Vehicle Registration documents
- Copy of Driver's License
  - Photo of **front** and **back** of driver's license