

## HYUNDAI “COMPREHENSIVE EXTENDED WARRANTY” (Terms & Conditions)

**Hyundai Motor India Limited** (hereinafter called “HML”) warrants that under the Extended Warranty Scheme, HML undertakes to carry out the necessary remedial work necessitated by any mechanical and / or electrical breakdown, under normal use and maintenance, subject to the following terms and conditions.

### 1. Extended Warranty Registration Form and Extended Warranty Certificate:

The Extended Warranty Registration Form is the basis of and forms part of the contract between HML and the owner for the Extended Warranty applicable to the vehicle mentioned in the Extended Warranty Certificate.

### 2. Extended Warranty Period:

The term of the Extended Warranty shall commence from the date of expiry of the original warranty period mentioned in the Owner’s Manual of the new vehicle and would be in its continuity as per any one of the following options applicable to the vehicle model selected by the Owner:

#### Option 1

- **3rd year or up to 60,000 km** from the date of delivery of new vehicle, whichever occurs first, after the expiry of new vehicle original warranty period of 2 years. However, in case the new vehicle is driven for more than 60,000 km in the first 2 years itself from the Date of Delivery, this 3rd year Extended Warranty will get lapsed.
- Applicable Models: **Eon:-** Petrol/LPG (Manual), **i10:-** Petrol/LPG (Manual & Automatic), **New Verna:-** Petrol/Diesel if vehicle is having 2 years basic warranty, (Manual & Automatic), **Grand i10:-** Diesel/Petrol (Manual & Automatic), **Xcent:-** Petrol/Diesel (Manual & Automatic) and **Elite/Active i20:-** Petrol/Diesel (Manual & Automatic)

#### Option 2

- **3rd & 4th year or up to 80,000 km** from the date of delivery of new vehicle, whichever occurs first, after the expiry of new vehicle Original Warranty Period of 2 years. However, in case the new vehicle is driven for more than 80,000 km in the first 2 years itself from the Date of Delivery, this 3rd & 4th year Extended Warranty will get lapsed.
- Applicable Models: **Eon:-** Petrol/LPG (Manual), **i10:-** Petrol/LPG (Manual & Automatic), **Grand i10:-** Diesel/Petrol (Manual & Automatic), **Xcent:-** Petrol/Diesel (Manual & Automatic), **Elite/Active i20:-** Petrol/Diesel (Manual & Automatic), **New Verna :-** Petrol/Diesel If the vehicle is having 2 years basic warranty, (Manual & Automatic).

#### Option 3

- **3rd, 4th & 5th year or up to 100,000 km** from the date of delivery of new vehicle, whichever occurs first, after the expiry of new vehicle Original Warranty Period of 2 years. However, in case the new vehicle is driven for more than 100,000 km in the first 2 years itself from the Date of Delivery, this 3rd, 4th & 5th year Extended Warranty will get lapsed.
- Applicable Models: **Eon:-** Petrol/LPG (Manual), **i10:-** Petrol/LPG (Manual & Automatic), **Grand i10:-** Petrol/Diesel (Manual & Automatic) **Xcent:-** Petrol/Diesel (Manual & Automatic), **Elite/Active i20:-** Petrol/Diesel (Manual & Automatic), **New Verna (till 2015 Yr Prod.):**– Petrol/Diesel if vehicle is having 2 years basic warranty (Manual & Automatic).

#### Option 4

- **3<sup>rd</sup> year or up to 80,000 km** from the date of delivery of new vehicle, whichever occurs first, after the expiry of new vehicle Original Warranty Period of 2 years. However, in case the new vehicle is driven for more than 80,000 km in the first 2 years itself, this 3rd year Extended Warranty will get lapsed.
- Applicable Models: **Eon:-** Petrol/LPG (Manual), **i10:-** Petrol/LPG (Manual & Automatic), **New Verna (till 2015 Yr Prod.):**– Petrol/Diesel if vehicle is having 2 years basic warranty, (Manual & Automatic ), **Grand i10:-** Diesel/Petrol (Manual & Automatic), **Xcent:-** Petrol/Diesel (Manual & Automatic) and **Elite/Active i20:-** Petrol/Diesel (Manual & Automatic)

#### Option 5

- **3<sup>rd</sup> year or up to 100,000 km** from the date of delivery of new vehicle, whichever occurs first, after the expiry of new vehicle Original Warranty Period of 2 years. However, in case the new vehicle is driven for more than 100,000 km in the first 2 years itself, this 3<sup>rd</sup> year Extended Warranty will get lapsed.
- Applicable Models: **Eon:-** Petrol/LPG (Manual), **i10:-** Petrol/LPG (Manual & Automatic), **New Verna (till 2015 Yr Prod.):**– Petrol/Diesel if vehicle is having 2 years basic warranty, (Manual & Automatic), **Grand i10:-** Diesel/Petrol (Manual & Automatic), **Xcent:-** Petrol/Diesel (Manual & Automatic) and **Elite/Active i20:-** Petrol/Diesel (Manual & Automatic)

#### Option 6

- **3rd & 4th year or up to 100,000 km** from the date of delivery of new vehicle, whichever occurs first, after the expiry of new vehicle Original Warranty Period of 2 years. However, in case the new vehicle is driven for more than 100,000 km in the first 2 years itself from the Date of Delivery, this 3rd & 4th year Extended Warranty will get lapsed.
- Applicable Models: **Eon:-** Petrol/LPG (Manual), **i10:-** Petrol/LPG (Manual & Automatic ), **Grand i10:-** Diesel/Petrol (Manual & Automatic ), **Xcent:-** Petrol/Diesel (Manual & Automatic), **Elite/Active i20:-** Petrol/Diesel (Manual & Automatic), **New Verna (till 2015 Yr Prod.):**– Petrol/Diesel If the vehicle is having 2 years basic warranty, (Manual & Automatic)

#### Option 7

- **4<sup>th</sup> year or up to 80,000 km**, those vehicles already have 3 years Basic Warranty or have opted 3rd year or up to 60,000/80,000 km Extended Warranty, further could avail 4th year or up to 80,000 km Extended Warranty from the date of delivery of new vehicle, whichever occurs first, before the expiry of 3 years basic/Extended Warranty. However, in case the vehicle is driven for more than 80,000 km in the first 3 years itself from the Date of Delivery, this 4th year Extended Warranty will get lapsed.
- Applicable Models: **Eon:-** Petrol/LPG (Manual), **i10:-** Petrol/LPG (Manual & Automatic), **Grand i10:-** Diesel/Petrol (Manual & Automatic ), **Xcent:** Petrol/Diesel (Manual & Automatic), **Elite/Active i20:-** Petrol & Diesel (Manual & Automatic), **Creta:-** Petrol/Diesel (Manual & Automatic ), **New Verna (till 2015 Yr Prod.) / New Verna (2016 Prod. Yr) / Next Gen Verna :-** Petrol/Diesel (Manual & Automatic), **All New Elantra:-** Petrol/Diesel (Manual & Automatic), **All New Tucson:-** Petrol/Diesel (Manual & Automatic), **All New Santro:-** Petrol (Manual & Automatic), **All New Santro:-** CNG (Manual)

#### Option 8

- **4<sup>th</sup> year or up to 100,000 km**, those vehicles already have 3 years Basic Warranty or have opted 3rd year or up to 60,000/80,000/100,000 km Extended Warranty, further could avail 4th year or up to 100,000 km Extended Warranty from the date of delivery of new vehicle, whichever occurs first, before the expiry of 3 years Basic/Extended Warranty. However, in case the vehicle is driven for more than 100,000 km in the first 3 years itself from the Date of Delivery, this 4th year Extended Warranty will get lapsed.
- Applicable Models: **Eon:-** Petrol/LPG (Manual), **i10:-** Petrol/LPG (Manual & Automatic ), **Grand i10:-** Diesel/Petrol (Manual & Automatic ), **Xcent:** Petrol/Diesel (Manual & Automatic), **Elite/Active i20:-** Petrol & Diesel (Manual & Automatic), **Creta:-** Petrol/Diesel (Manual & Automatic ), **New Verna (2016 Prod. Yr) / Next Gen Verna :-** Petrol/Diesel (Manual & Automatic), **All New Elantra:-** Petrol/Diesel (Manual & Automatic), **All New Tucson:-** Petrol/Diesel (Manual & Automatic), **All New Santro:-** Petrol (Manual & Automatic), **All New Santro:-** CNG (Manual)

#### Option 9

- **4<sup>th</sup> year or up to 120,000 km**, those vehicles already have 3 years Basic Warranty or have opted 3rd year or up to 60,000/80,000/100,000 km Extended Warranty, further could avail 4th year or up to 100,000 km Extended Warranty from the date of delivery of new vehicle, whichever occurs first, before the expiry of 3 years Basic/Extended Warranty. However, in case the new vehicle is driven for more than 100,000 km in the first 3 years itself from the Date of Delivery, this 4th & 5th year Extended Warranty will get lapsed.
- Applicable Models: **Eon:-** Petrol/LPG (Manual), **i10:-** Petrol/LPG (Manual & Automatic ), **Grand i10:-** Diesel/Petrol (Manual & Automatic ), **Xcent:** Petrol/Diesel (Manual & Automatic), **Elite/Active i20:-** Petrol & Diesel (Manual & Automatic), **Creta:-** Petrol/Diesel (Manual & Automatic ), **New Verna (2016 Prod. Yr) / Next Gen Verna :-** Petrol/Diesel (Manual & Automatic), **All New Elantra:-** Petrol/Diesel (Manual & Automatic), **All New Tucson:-** Petrol/Diesel (Manual & Automatic), **All New Santro:-** Petrol (Manual & Automatic), **All New Santro:-** CNG (Manual)

#### Option 10

- **4th & 5th year or up to 100,000 km** those vehicles already have 3 years Basic Warranty or have opted 3rd year or up to 60,000/80,000/100,000 km Extended Warranty, further could avail 4<sup>th</sup> & 5<sup>th</sup> year or up to 100,000 km Extended Warranty from the date of delivery of new vehicle, whichever occurs first, before the expiry of 3 years Basic/Extended Warranty. However, in case the new vehicle is driven for more than 1,20,000 km in the first 3 years itself from the Date of Delivery, this 4th & 5th year Extended Warranty will get lapsed.
- Applicable Models: **Eon:-** Petrol/LPG (Manual), **i10:-** Petrol/LPG (Manual & Automatic ), **Grand i10:-** Diesel/Petrol (Manual & Automatic ), **Xcent:** Petrol/Diesel (Manual & Automatic), **Elite/Active i20:-** Petrol & Diesel (Manual & Automatic), **Creta:-** Petrol/Diesel (Manual & Automatic ), **New Verna (2016 Prod. Yr) / Next Gen Verna :-** Petrol/Diesel (Manual & Automatic), **All New Elantra:-** Petrol/Diesel (Manual & Automatic), **All New Tucson:-** Petrol/Diesel (Manual & Automatic), **All New Santro:-** Petrol (Manual & Automatic), **All New Santro:-** CNG (Manual)

#### Option 11

- **4th & 5th year or up to 1,20,000 km** those vehicles already have 3 years Basic Warranty or have opted 3rd year or up to 60,000/80,000/100,000 km Extended Warranty, further could avail 4<sup>th</sup> & 5<sup>th</sup> year or up to 1,20,000 km Extended Warranty from the date of delivery of new vehicle, whichever occurs first, before the expiry of 3 years Basic/Extended Warranty. However, in case the new vehicle is driven for more than 1,20,000 km in the first 3 years itself from the Date of Delivery, this 4th & 5th year Extended Warranty will get lapsed.
- Applicable Models: **Eon:-** Petrol/LPG (Manual), **i10:-** Petrol/LPG (Manual & Automatic ), **Grand i10:-** Diesel/Petrol (Manual & Automatic ), **Xcent:** Petrol/Diesel (Manual & Automatic), **Elite/Active i20:-** Petrol & Diesel (Manual & Automatic), **Creta:-** Petrol/Diesel (Manual & Automatic ), **New Verna (2016 Prod. Yr) / Next Gen Verna :-** Petrol/Diesel (Manual & Automatic), **All New Elantra:-** Petrol/Diesel (Manual & Automatic), **All New Tucson:-** Petrol/Diesel (Manual & Automatic), **All New Santro:-** Petrol (Manual & Automatic), **All New Santro:-** CNG (Manual)

#### Option 12

- **4th & 5th year or up to 1,40,000 km** those vehicles already have 3 years Basic Warranty or have opted 3rd year or up to 60,000/80,000/100,000 km Extended Warranty, further could avail 4<sup>th</sup> & 5<sup>th</sup> year or up to 1,20,000 km Extended Warranty from the date of delivery of new vehicle, whichever occurs first, before the expiry of 3 years Basic/Extended Warranty. However, in case the new vehicle is driven for more than 1,20,000 km in the first 3 years itself from the Date of Delivery, this 4th & 5th year Extended Warranty will get lapsed.
- Applicable Models: **Eon:-** Petrol/LPG (Manual), **i10:-** Petrol/LPG (Manual & Automatic ), **Grand i10:-** Diesel/Petrol (Manual & Automatic ), **Xcent:** Petrol/Diesel (Manual & Automatic), **Elite/Active i20:-** Petrol & Diesel (Manual & Automatic), **Creta:-** Petrol/Diesel (Manual & Automatic ), **New Verna (2016 Prod. Yr) / Next Gen Verna :-** Petrol/Diesel (Manual & Automatic), **All New Elantra:-** Petrol/Diesel (Manual & Automatic), **All New Tucson:-** Petrol/Diesel (Manual & Automatic), **All New Santro:-** Petrol (Manual & Automatic), **All New Santro:-** CNG (Manual)

#### Option 13

- **5th year or up to 1,00,000 km** those vehicles already have 3 years Basic Warranty or have opted 3rd year or up to 60,000/80,000/100,000 km Extended Warranty, further could avail 4<sup>th</sup> & 5<sup>th</sup> year or up to 1,20,000 km Extended Warranty from the date of delivery of new vehicle, whichever occurs first, before the expiry of 3 years Basic/Extended Warranty. However, in case the new vehicle is driven for more than 1,20,000 km in the first 3 years itself from the Date of Delivery, this 4th & 5th year Extended Warranty will get lapsed.
- Applicable Models: **Eon:-** Petrol/LPG (Manual), **i10:-** Petrol/LPG (Manual & Automatic ), **Grand i10:-** Diesel/Petrol (Manual & Automatic ), **Xcent:** Petrol/Diesel (Manual & Automatic), **Elite/Active i20:-** Petrol & Diesel (Manual & Automatic), **Creta:-** Petrol/Diesel (Manual & Automatic ), **New Verna (2016 Prod. Yr) / Next Gen Verna :-** Petrol/Diesel (Manual & Automatic), **All New Elantra:-** Petrol/Diesel (Manual & Automatic), **All New Tucson:-** Petrol/Diesel (Manual & Automatic), **All New Santro:-** Petrol (Manual & Automatic), **All New Santro:-** CNG (Manual)

#### Option 14

- **5th year or up to 1,20,000 km** those vehicles already have 3 years Basic Warranty or have opted 3rd year or up to 60,000/80,000/100,000 km Extended Warranty, further could avail 4<sup>th</sup> & 5<sup>th</sup> year or up to 1,20,000 km Extended Warranty from the date of delivery of new vehicle, whichever occurs first, before the expiry of 3 years Basic/Extended Warranty. However, in case the new vehicle is driven for more than 1,20,000 km in the first 3 years itself from the Date of Delivery, this 4th & 5th year Extended Warranty will get lapsed.
- Applicable Models: **Eon:-** Petrol/LPG (Manual), **i10:-** Petrol/LPG (Manual & Automatic ), **Grand i10:-** Diesel/Petrol (Manual & Automatic ), **Xcent:** Petrol/Diesel (Manual & Automatic), **Elite/Active i20:-** Petrol & Diesel (Manual & Automatic), **Creta:-** Petrol/Diesel (Manual & Automatic ), **New Verna (2016 Prod. Yr) / Next Gen Verna :-** Petrol/Diesel (Manual & Automatic), **All New Elantra:-** Petrol/Diesel (Manual & Automatic), **All New Tucson:-** Petrol/Diesel (Manual & Automatic), **All New Santro:-** Petrol (Manual & Automatic), **All New Santro:-** CNG (Manual)

#### Option 15

- **5th year or up to 1,40,000 km** those vehicles already have 3 years Basic Warranty or have opted 3rd year or up to 60,000/80,000/100,000 km Extended Warranty, further could avail 4<sup>th</sup> & 5<sup>th</sup> year or up to 1,20,000 km Extended Warranty from the date of delivery of new vehicle, whichever occurs first, before the expiry of 3 years Basic/Extended Warranty. However, in case the new vehicle is driven for more than 1,20,000 km in the first 3 years itself from the Date of Delivery, this 4th & 5th year Extended Warranty will get lapsed.
- Applicable Models: **Eon:-** Petrol/LPG (Manual), **i10:-** Petrol/LPG (Manual & Automatic ), **Grand i10:-** Diesel/Petrol (Manual & Automatic ), **Xcent:** Petrol/Diesel (Manual & Automatic), **Elite/Active i20:-** Petrol & Diesel (Manual & Automatic), **Creta:-** Petrol/Diesel (Manual & Automatic ), **New Verna (2016 Prod. Yr) / Next Gen Verna :-** Petrol/Diesel (Manual & Automatic), **All New Elantra:-** Petrol/Diesel (Manual & Automatic), **All New Tucson:-** Petrol/Diesel (Manual & Automatic), **All New Santro:-** Petrol (Manual & Automatic), **All New Santro:-** CNG (Manual)

**Note: Customer can choose aforesaid options ONLY before expiry of existing Warranty**

- 3. What is covered ?** Except as provided in paragraph 4 below, if any defect confirmed by HML as Mechanical and or Electrical breakdown as defined in this warranty, is found in the vehicle within the stipulated terms and conditions, HML dealer shall repair or if required, replace any part found to be defective with a new part or an equivalent at no cost to the owner for parts or labour. Such defective parts, which have been replaced, will become the property of HML.

#### 4. What is not covered ?

This warranty shall not apply to:

- Normal maintenance services including without limitation, cleaning & polishing, injector cleaning, engine decarburizing, engine tuning, oil/fluid changes, filters replenishment, fastener retightening, adjustments of doors, brake and clutch, wheel balancing, wheel alignment, Tire rotation, head lamp alignment.
- Replacement of parts as a result of normal wear and tear, such as spark plugs, belts, brake pads and brake shoes, brake discs, clutch disc/pressure plate, filters, wiper blades, bulbs, fuses, brushes, hoses, Tire / tube, battery, audio system, audio video navigation (AVN), catalytic converter, silencer / exhaust pipe.
- Tie Rod ends, Steering Ball Joints, Rear Shockers, Front Struts, Tail Door lifters, Front & Rear Wheel Bearings/wheel hubs are not covered beyond 60,000 Kms of operation.
- Rubber parts like Wheel Cylinder kit, all doors weather-strips/beadings & A/C "O" rings, Clutch cable, Accelerator cable, Speedometer cable & Tail Door Opener cable.
- Leakage of A/C refrigerant.
- Normal aging, deterioration or rusting of plated parts, paint coat, rubber parts, upholstery and soft trim, etc.
- Body, paint, glass, interior / exterior trim, exhaust systems and normal wear and tear of any other component.

#### Damage or failure resulting from:

- Negligence in getting the vehicle serviced within the stipulated kilometres and time period as mentioned in Owner's Manual and Service Booklet.
- Misuse, abuse (such as racing, overloading, riding over the clutch), accident or collision, theft, flooding or fire.
- Use of improper, adulterated or insufficient fuel, fluids or lubricants.
- Use of parts other than Hyundai Genuine Parts.
- Any device and/or accessories not supplied or not approved by HML.
- Modifications, alterations, tampering or improper repair.
- Parts used in applications for which they were not designed or not approved by HML
- Any repair carried out other than by Hyundai Authorized Dealer / Service Centre.
- Slight irregularities not recognized as affecting quality or function of the vehicle or parts, such as slight noise or vibrations, or items considered characteristic of the vehicle.
- Airborne fallout, Industrial fallout, acid rain, hail and wind storms, or other Acts of God.
- Paint scratches, dents or similar paint or body damage.
- Revolution or Mutiny, any intentional or mollified act of owner or a driver, abuse of the vehicle, negligence.
- Action of road elements (sand, gravel, dust or road debris) which results in stone chipping of paint / glass or damage to any other part.
- The vehicle which has been used for any sort of competition, sport and rally, transport for hire of persons or goods, Taxi service or short or long term self-drive hire or driving school or any commercial use.
- Any vehicle purchased as a taxi under the special excise concessions or/and registered as a Tourist taxi with the Transport Authorities.
- The vehicle in which the odometer has been tampered with, changed or been disconnected.
- Incidental or consequential damages, including without limitation, loss of time, inconvenience, loss of use of vehicle or commercial loss.
- No liability will be accepted for any losses covered under an accidental damage or road risk policy or for any road hazard/fire or accident damage, no liability of any kind exists in respect of third party.
- No liability will be accepted for damage caused by neglect, intrusion of foreign or harmful or injurious matter, lack of servicing, overheating, freezing or abuse to the continued use of the vehicle after a fault has become evident or for consequential loss on the failure of parts not covered by this Extended Warranty.
- If model equipped with Hyundai Genuine LPG Kit, following parts Rubber pad, Hose adaptor (Inlet & Outlet), Gasket, Tube, Band cable, Holder tube, Vaporizer to mixer hose(fuel), Vaporizer Cover hose(air), Strap, Water Hose Assembly(In & Out), First diaphragm Assembly, relief diaphragm, first valve Assembly, O-rings set will not be covered.
- Vehicles fitted with non-genuine LPG/CNG kits are not applicable for Extended Warranty
- No dealer or its or his agent or employee is authorized to extend or enlarge this warranty and no dealer or its or his agent or employee is authorized to make any oral warranty on HML's behalf. HML reserves the right to make any change in design or make any improvement on the vehicle at any time without any obligation to make the same change on vehicles previously sold. Warranty service shall be provided only by HML's authorized dealers and Dealer Service Branch. HML's decision is final and binding on the Owner of the vehicle in all warranty matters. HML reserves the right for the final decision on all warranty matters.

#### 5 Owner's Responsibilities:

- Proper use, maintenance and care of vehicle in accordance with the instructions contained in the Owner's Manual and Service Booklet. If the vehicle is subject to severe usage conditions, such as operation in extremely dusty, rough, more repeated short distance driving or heavy city traffic during hot weather, maintenance of vehicle should be done more frequently as mentioned in Owner's Manual and Service Booklet.
- In order to maintain the validity of this Extended Warranty, the vehicle must be serviced by Hyundai Authorized Dealer or Service Centre in accordance to the Owner's Manual and Service Booklet.
- Retention of maintenance service records. It may be necessary for the customer to show that the required maintenance has been performed, as specified in Owner's Manual and Service Booklet.
- Delivery of the vehicle along with Owner's Manual and Service Booklet and Extended Warranty Certificate during regular service business hours to any authorized Hyundai Dealer to obtain warranty service.

#### Important Note:

- 1) This Extended Warranty is transferable to subsequent owner for the remaining Warranty Period.
- 2) This Extended Warranty scheme has no surrender value, no refund of warranty premium is available and it cannot be transferred to another vehicle.
- 3) **Extended Warranty not applicable on Taxi/Fleet and Test Drive vehicles.**
- 4) Extended Warranty Prices are subject to change without any prior notice.
- 5) All above Extended Warranty options are subject to change/obsolete without any prior notice.
- 6) **All disputes arising out of this Extended Warranty will be subject to the jurisdiction of Courts in Chennai only.**