

Hyundai Motor India Limited (hereinafter called "HML") warrants that under the Powertrain Extended Warranty Scheme, HML undertakes to carry out the necessary remedial work necessitated by any mechanical breakdown, under normal use and maintenance, subject to the following terms and conditions.

1. Powertrain Extended Warranty Registration Form and Powertrain Extended Warranty Certificate:

The Powertrain Extended Warranty Registration Form is the basis of, and forms part of the contract between HML and the owner for the Powertrain Extended Warranty applicable to the vehicle mentioned in the Powertrain Extended Warranty Certificate.

2. Powertrain Extended Warranty Period:

The term of the Powertrain Extended Warranty shall commence from the date of expiry of the original warranty period mentioned in the Owner's Manual of the new vehicle and would be in its continuity as per any one of the following options applicable to the vehicle model selected by the Owner:

Option 1

• **4th year or up to 80,000 km**, those vehicles already have 3 years Basic Warranty, further could avail 4th year or up to 60,000 km Extended Warranty from the date of delivery of new vehicle, whichever occurs first, before the expiry of 3 years basic/Extended Warranty. However, in case the vehicle is driven for more than 60,000 km in the first 3 years itself from the Date of Delivery, this 4th year Extended Warranty will get lapsed.

Applicable Models: **Grand i10/NIOS:-** Diesel/Petrol (Manual & Automatic), **Xcent:-** Petrol/Diesel (Manual & Automatic), **Elite/Active i20:-** Petrol & Diesel (Manual & Automatic), **Creta:-** Petrol/Diesel (Manual & Automatic), **New Verna (till 2015 Yr Prod.) / New Verna (2016 Prod. Yr) / Next Gen Verna :-** Petrol/Diesel (Manual & Automatic), **All New Elantra:-** Petrol/Diesel (Manual & Automatic), **All New Tucson:-** Petrol/Diesel (Manual & Automatic), **All New Santro:-** Petrol (Manual & Automatic), **All New Santro:-** CNG (Manual), **Venue:-** Petrol (Manual & Automatic), **Venue:-** Diesel (Manual), **Aura:-** Diesel/Petrol (Manual & Automatic), **All New Creta:-** Petrol/Diesel (Manual & Automatic), **Verna:-** Petrol/Diesel (Manual & Automatic), **Alcazar:-** Petrol/Diesel (Manual & Automatic), **All New i20/N line:-** Petrol/Diesel (Manual & Automatic),

Option 2

• **4th year or up to 100,000 km**, those vehicles already have 3 years Basic Warranty, further could avail 4th year or up to 80,000 km Extended Warranty from the date of delivery of new vehicle, whichever occurs first, before the expiry of 3 years basic/Extended Warranty. However, in case the vehicle is driven for more than 80,000 km in the first 3 years itself from the Date of Delivery, this 4th year Extended Warranty will get lapsed.

Applicable Models: **Grand i10/NIOS:-** Diesel/Petrol (Manual & Automatic), **Xcent:-** Petrol/Diesel (Manual & Automatic), **Elite/Active i20:-** Petrol & Diesel (Manual & Automatic), **Creta:-** Petrol/Diesel (Manual & Automatic), **New Verna (till 2015 Yr Prod.) / New Verna (2016 Prod. Yr) / Next Gen Verna :-** Petrol/Diesel (Manual & Automatic), **All New Elantra:-** Petrol/Diesel (Manual & Automatic), **All New Tucson:-** Petrol/Diesel (Manual & Automatic), **All New Santro:-** Petrol (Manual & Automatic), **All New Santro:-** CNG (Manual), **Venue:-** Petrol (Manual & Automatic), **Venue:-** Diesel (Manual), **Aura:-** Diesel/Petrol (Manual & Automatic), **All New Creta:-** Petrol/Diesel (Manual & Automatic), **Verna:-** Petrol/Diesel (Manual & Automatic), **Alcazar:-** Petrol/Diesel (Manual & Automatic), **All New i20/N line:-** Petrol/Diesel (Manual & Automatic),

Option 3

• **4th & 5th year or up to 100,000 km**, those vehicles already have 3 years Basic Warranty, further could avail 4th & 5th year or up to 100,000 km Extended Warranty from the date of delivery of new vehicle, whichever occurs first, before the expiry of 3 years Basic/Extended Warranty. However, in case the new vehicle is driven for more than 1,00,000 km in the first 3 years itself from the Date of Delivery, this 4th & 5th year Extended Warranty will get lapsed.

• Applicable Models: **Grand i10:-** Diesel/Petrol (Manual & Automatic), **Xcent:-** Petrol/Diesel (Manual & Automatic), **Elite/Active i20:-** Petrol & Diesel (Manual & Automatic), **Creta:-** Petrol/Diesel (Manual & Automatic), **New Verna (2016 Prod. Yr) / Next Gen Verna :-** Petrol/Diesel (Manual & Automatic), **All New Elantra:-** Petrol/Diesel (Manual & Automatic), **All New Tucson:-** Petrol/Diesel (Manual & Automatic), **All New Santro:-** Petrol (Manual & Automatic), **All New Santro:-** CNG (Manual), **Venue:-** Petrol (Manual & Automatic), **Venue:-** Diesel (Manual), Kona (Electric Vehicle), **Aura:-** Diesel/Petrol (Manual & Automatic), **All New Creta:-** Petrol/Diesel (Manual & Automatic), **Verna:-** Petrol/Diesel (Manual & Automatic), **Alcazar:-** Petrol/Diesel (Manual & Automatic), **All New i20/N line:-** Petrol/Diesel (Manual & Automatic),

Option 4

• **5th year or up to 1,00,000 km**, those vehicles already have 3 years Basic Warranty or have opted 4th year or up to 60,000/80,000 km Extended Warranty further could avail 5th year or up to 1,00,000 km Extended Warranty from the date of delivery of new vehicle, whichever occurs first, before the expiry of 3 years Basic/Extended Warranty. However, in case the new vehicle is driven for more than 1,00,000 km in the first 3 years itself from the Date of Delivery, this 5th year Extended Warranty will get lapsed.

• Applicable Models: **Eon:-** Petrol (Manual), **Grand i10/NIOS:-** Diesel/Petrol (Manual & Automatic), **Xcent:-** Petrol/Diesel (Manual & Automatic), **Elite/Active i20:-** Petrol & Diesel (Manual & Automatic), **Creta:-** Petrol/Diesel (Manual & Automatic), **New Verna (2016 Prod. Yr) / Next Gen Verna :-** Petrol/Diesel (Manual & Automatic), **All New Elantra:-** Petrol/Diesel (Manual & Automatic), **All New Tucson:-** Petrol/Diesel (Manual & Automatic), **All New Santro:-** Petrol (Manual & Automatic), **All New Santro:-** CNG (Manual), **Venue:-** Petrol (Manual & Automatic), **Venue:-** Diesel (Manual), **Aura:-** Diesel/Petrol (Manual & Automatic), **All New Creta:-** Petrol/Diesel (Manual & Automatic), **Verna:-** Petrol/Diesel (Manual & Automatic), **Alcazar:-** Petrol/Diesel (Manual & Automatic), **All New i20/N line:-** Petrol/Diesel (Manual & Automatic),

Option 5

• **5th year or up to 1,40,000 km**, those vehicles already have 3 years Basic Warranty, further could avail 5th year or up to 1,40,000 km Extended Warranty from the date of delivery of new vehicle, whichever occurs first, before the expiry of 3 years Basic/Extended Warranty. However, in case the new vehicle is driven for more than 1,40,000 km in the first 3 years itself from the Date of Delivery, this 5th year Extended Warranty will get lapsed.

• Applicable Models: **Eon:-** Petrol (Manual), **Grand i10/NIOS:-** Diesel/Petrol (Manual & Automatic), **Xcent:-** Petrol/Diesel (Manual & Automatic), **Elite/Active i20:-** Petrol & Diesel (Manual & Automatic), **Creta:-** Petrol/Diesel (Manual & Automatic), **New Verna (2016 Prod. Yr) / Next Gen Verna :-** Petrol/Diesel (Manual & Automatic), **All New Elantra:-** Petrol/Diesel (Manual & Automatic), **All New Tucson:-** Petrol/Diesel (Manual & Automatic), **All New Santro:-** Petrol (Manual & Automatic), **All New Santro:-** CNG (Manual), **Venue:-** Petrol (Manual & Automatic), **Venue:-** Diesel (Manual), **Aura:-** Diesel/Petrol (Manual & Automatic), **All New Creta:-** Petrol/Diesel (Manual & Automatic), **Verna:-** Petrol/Diesel (Manual & Automatic), **Alcazar:-** Petrol/Diesel (Manual & Automatic), **All New i20/N line:-** Petrol/Diesel (Manual & Automatic),

Note:

- **Customer can choose aforesaid options ONLY before expiry of existing Warranty**

3. What is covered ? Except as provided in paragraph 4 below, if any defect confirmed by HML as Mechanical breakdown as defined in this warranty, is found in the **below listed parts** within the stipulated terms and conditions, HML dealer shall repair or if required, replace any part found to be defective with a new part or an equivalent at no cost to the owner for parts or labour. Such defective parts, which have been replaced, will become the property of HML.

Engine :- Engine block & cylinder head and internally lubricated parts including pistons, piston rings, pins, crankshaft, pulley, main bearings, caps, nuts & bolts, connecting rods, rod bearings, camshaft (s), camshaft bearings, timing chain or belt, rocker arms, rocker arm pivots, rocker cover, shafts & bushing, intake & exhaust valves, spring guides, adjusters, retainers & seats, water pump, thermostat, oil pump, cover, gears, pressure relief valve, all internal fasteners, seals & gaskets, manifolds, oil pan assembly.

Transmission :- Transmission & all internally lubricated gears, bearings, bushes, shafts, speedometer drive gears, all internal fasteners, nuts & bolts, shift cover, forks, transmission casings.

4. What is not covered ?

This warranty shall not apply to:

- **CLUTCH DISC, CLUTCH COVER ASSEMBLY, RELEASE BEARING & FLYWHEEL**, Injectors, Sensors, Actuators, ECM, TCM
- Negligence in getting the vehicle serviced within the stipulated kilometres and time period as mentioned in Owner's Manual and Service Booklet.
- Misuse, abuse (such as racing, overloading, riding over the clutch), accident or collision, theft, flooding or fire.
- Use of improper, adulterated or insufficient fuel, fluids or lubricants.
- Use of parts other than Hyundai Genuine Parts.
- Any device and/or accessories not supplied or not approved by HML.
- Modifications, alterations, tampering or improper repair.
- Parts used in applications for which they were not designed or not approved by HML.
- Any repair carried out other than by Hyundai Authorized Dealer / Service Centre.
- Slight irregularities not recognized as affecting quality or function of the vehicle or parts, such as slight noise or vibrations, or items considered characteristic of the vehicle.
- Airborne fallout, industrial fallout, acid rain, hail and wind storms, or other Acts of God.
- Revolution or Mutiny, any intentional or mollified act of owner or a driver, abuse of the vehicle, negligence.
- Action of road elements (sand, gravel, dust or road debris).
- The vehicle which has been used for any sort of competition, sport and rally, transport for hire of persons or goods, Taxi service or short or long term self-drive hire or driving school or any commercial use.
- Any vehicle purchased as a taxi under the special excise concessions or/and registered as a Tourist taxi with the Transport Authorities.
- The vehicle in which the odometer has been tampered with, changed or been disconnected.
- Incidental or consequential damages, including without limitation, loss of time, inconvenience, loss of use of vehicle or commercial loss.
- No liability will be accepted for any losses covered under an accidental damage or road risk policy or for any road hazard/fire or accident damage, no liability of any kind exists in respect of third party.
- No liability will be accepted for damage caused by neglect, intrusion of foreign or harmful or injurious matter, lack of servicing, overheating, freezing or abuse to the continued use of the vehicle after a fault has become evident or for consequential loss on the failure of parts not covered by this Powertrain Extended Warranty.
- Vehicles fitted with non-genuine LPG/CNG kits are not applicable for Powertrain Extended Warranty
- No dealer or its or his agent or employee is authorized to extend or enlarge this warranty and no dealer or its or his agent or employee is authorized to make any oral warranty on HML's behalf. HML reserves the right to make any change in design or make any improvement on the vehicle at any time without any obligation to make the same change on vehicles previously sold. Warranty service shall be provided only by HML's authorized Dealers, Dealer's Service Branch & A-Class HASC. HML's decision is final and binding on the Owner of the vehicle in all warranty matters. HML reserves the right for the final decision on all warranty matters.
- CNG components are not covered in Extended warranty period

5 Owner's Responsibilities:

- Proper use, maintenance and care of vehicle in accordance with the instructions contained in the Owner's Manual and Service Booklet. If the vehicle is subject to severe usage conditions, such as operation in extremely dusty, rough, more repeated short distance driving or heavy city traffic during hot weather, maintenance of vehicle should be done more frequently as mentioned in Owner's Manual and Service Booklet.
- In order to maintain the validity of this Powertrain Extended Warranty, the vehicle must be serviced by Hyundai Authorized Dealer or Service Centre in accordance to the Owner's Manual and Service Booklet.
- Retention of maintenance service records. It may be necessary for the customer to show that the required maintenance has been performed, as specified in Owner's Manual and Service Booklet.
- Delivery of the vehicle along with Owner's Manual and Service Booklet and Powertrain Extended Warranty Certificate during regular service business hours to any authorized Hyundai Dealer to obtain warranty service.

Important Note:

- 1) Eligible Customers who already opted Powertrain Ext Wty option, may also opt available / applicable next year Comprehensive Ext Wty option against the same vehicle
- 2) This Powertrain Extended Warranty is transferable to subsequent owner for the remaining Warranty Period.
- 3) This Powertrain Extended Warranty scheme has no surrender value, no refund of warranty premium is available and it cannot be transferred to another vehicle.
- 4) **Powertrain Extended Warranty not applicable on Taxi/Fleet and Test Drive vehicles.**
- 5) Powertrain Extended Warranty Prices are subject to change without any prior notice.
- 6) All above Powertrain Extended Warranty options are subject to change/obsolete without any prior notice.
- 7) **All disputes arising out of this Powertrain Extended Warranty will be subject to the jurisdiction of Courts in Chennai only.**

Road Side Assistance (Terms & Conditions) :

Our Road Side Assistance number is : 1800 102 4645 (toll free)

Hyundai Roadside assistance is a 24 X 7 emergency support provided in the event of any mechanical/electrical breakdown and/or road traffic accident of a vehicle.

Covered Events & Benefits*	
Break Down/Accident	Roadside repair or vehicle recovery in case of breakdown/road traffic accident
Tire Related	Tire Puncture – Replacement of punctured tire with the spare tire
Battery Related	Dead Battery – Jump start
Key Related	Locked keys, lost keys or broken vehicle keys
Fuel Related Support	Out of fuel, incorrect or contaminated fuel [Not applicable for EV Vehicles]
Taxi Support	Assistance provided in form of taxi support to customers

* Terms and Conditions apply.

Terms and Conditions

- 1) The 24 X 7 Road Side Assistance is available up to a nearest Hyundai Authorised dealer workshop.
- 2) The Service is applicable for a condition in which the vehicle has been immobile.
- 3) Cost of repairs/parts replacement [if any], applicable as per EW T&C.
- 4) Taxi Support will be provided upto 100 KM's and only in case of accidental & breakdown towing.
- 5) For Complete TnC's, kindly visit: <https://hyundai.awpassistance.in/>