





Calligraphy Full Option (Transmission Blue Pearl)

# **Outclass GRANDEUR**

Experience The all-new GRANDEUR's pioneering innovation that transcends heritage and expectations, generations and preferences, and technology and emotions.

# Design

Smoothly sculpted surfaces and a futuristic horizontal lamp add to The all-new GRANDEUR's beautiful proportions, completing the sophistication and presence of a flagship sedan.



Parametric jewel grill / Horizontal LED lamp (Seamless Horizon Lamp) / Full LED headlamps (projection type) / Opera glasses / 20" Alloy wheels & Pirelli tires exclusively for Calligraphy models





LED rear combination lamps



Frameless doors Auto-flush door handles



Calligraphy Full Option (Indigo/Light Gray two-tone): Bezel-less inside mirrors, antibacterial-treated interior materials, suede interior materials, interactive ambient mood lamp, power tilt & telescopic steering wheel (including vibration warning, heating, and interactive light), electronic shift column, Hyundai Motor's next-generation infotainment system (ccNC), door trim-wide full armrest, 10.25" full-touch air conditioning controller (including Haptic controls)

A wrap-around interior structure is trimmed in premium and genuine materials to create a cozy and sophisticated space.





Rear reclining seats and ventilated & heated seats

Center console

# Calligraphy

Exclusive, differentiated designs and premium materials offer a top-class experience.



Exclusive (Platinum option available, Biophilic Blue Pearl) / Calligraphy Full Option (Yugi Bronze Matte)

# Black Ink

All black exterior and interior trims were applied to express refined beauty, resembling an elegant ink brush painting.



Calligraphy Black Ink Full Option (Abyss Black Pearl, Serenity White Pearl)

# **Function**

The wide range of convenience features continue to evolve, customizing to each drivers' needs and preferences.







#### Hyundai Motor's next-generation infotainment system (ccNC: connected car Navigation Cockpit)

The cluster, GPS navigation, and head-up display (HUD) are integrated into a seamless graphical user interface on a panoramic display. It provides a wide range of contents, including natural language processing-based voice recognition, media streaming, and real-time traffic information. Software updates don't require a visit to the service center as OTA (Over-The-Air updates) are possible (for infotainment system, suspension, brakes, steering wheel, advanced driver assist systems etc.).

#### **Built-in Cam**

Exclusive high-definition cameras built in the front and rear of the vehicle provide excellent day & nighttime images, as well as a large-capacity external hard drive, OTA updates, and a function to save & review the vehicle's drive information (linked to map etc.). The built-in cam's status information, as well as videos of an impact while parking, is saved and transmitted to the driver via Blue Link.

#### Interactive Ambient Mood Lamps

The mood lamps on the crash pad are synced to various functions and driving situations, such as the air purifier, drive mode and entering a school zone.

The lamps light up in different colors and at different speeds, accordingly.

\* Interactive lights are temporary and turn off after a certain amount of time.

#### 10.25" Full-Touch Air Conditioning Controller (including Haptic controls)

A wide array of functions can be controlled simply by touching the full-touch, integrated air conditioning controller's large screen, including parking features, seat ventilation & heating, and steering wheel heating etc. Users can also choose between normal, simple and customized themes, according to usage patterns.

#### Hyundai CarPay / e hi-pass

Users can apply for & manage e Hi-pass services via Hyundai CarPay to pay for toll fees without an actual credit card.

#### OTA Software Update (Over-The-Air Updates)

Update the latest software wirelessly by either remaining parked after igniting the vehicle, or turning off the ignition and giving approval to the update.

\* The screen layout/design of the infotainment system may change with the updates.





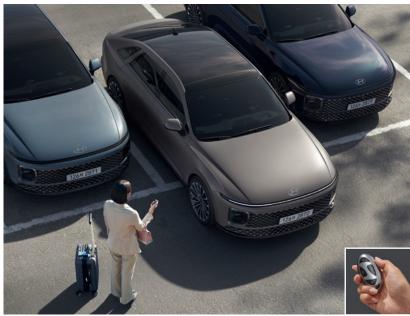
#### Digital key 2

Controls door locking/unlocking and ignition with iPhone, Apple Watch, and Android smartphones, i.e., Samsung smartphones. Pairs with up to 1 5 devices for easy access.

\* Visit Hyundai's website for the list of devices compatible with Digital key 2.

## Indoor Fingerprint Authentication System (for personalization, ignition, payments etc.)

This system can be used for in-car payments or for unlocking valet mode. Users can also start the vehicle and drive with fingerprint authentication.



#### **Remote Smart Parking Assist**

This function assists the driver in entering/exiting a parking spot by moving the vehicle forwards/backwards from outside of the car.





## UV Light Sanitizing System (center console) / Antibacterial-treated Interior Materials

A UV light sanitizing system has been applied to the console box, while antibacterial-treated materials have been applied to the seats and major touchpoints. When the air conditioner is turned on, odor-inducing materials (i.e. microorganisms and harmful gases etc.) are removed by photocatalysts to maintain hygiene in the cabin.

#### Driver's Seat Ergo Motion Seats - Stretching Mode

A comfort stretching function has been applied to the driver's seat to minimize stress and offer a comfortable driving environment for the driver during long distance driving.

# **Performance**

An optimized suspension system and new driving control technologies provide a smooth and comfortable ride exclusive to a flagship sedan.

#### Smartstream Gasoline 2.5

198 Max. Power 25.3 Max. Torque kgf·m/4,000rpm

11.7 Gas mileage\* km/l(8-speed A/T/2WD)

#### **Smartstream Gasoline 3.5**

 $300~{}^{\textrm{Max. Power}}_{\textrm{PS/6,400rpm}}~36 \text{\_} 6~{}^{\textrm{Max. Torque}}_{\textrm{kgf·m/5,000rpm}}$ 

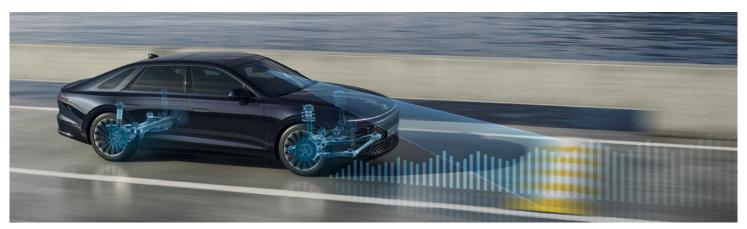
10.4 Gas mileage\* km/ℓ(8-speed A/T/2WD)

#### Smartstream LPG 3.5

240 Max. Power 32.0

32.0 Max. Torque kgf·m/4,500rp

7.8 Gas mileage\* km/l (8-speed A/T/2WD)



#### Electronically Controlled Suspension with Road Preview

Using a front camera and the GPS navigation, this system identifies the road surface conditions ahead and adapts the damping force of the suspension to offer an optimal ride.

#### HTRAC

An electronic AWD system is applied to The all-new GRANDEUR to actively distribute power to the front and rear suspension in various driving conditions, to achieve optimal driving performance.

#### **Active Road Noise Control**

This system emits inverse sound waves if noise from the road surface enters the vehicle while driving, reducing the road noise and improving indoor quietness.

#### **ICT Connected Shift System**

This system uses a combination of the vehicle's GPS navigation, radar signals and ADAS to predict road and traffic conditions ahead and automatically shift gears in advance to increase driving convenience and safety.



#### **Automatic Shifting to Neutral Gear**

This system automatically shifts the gear into neutral when the vehicle is coasting, extending the distance driven by coasting and as a result improving real fuel efficiency.

#### Special Control for Congested Roads\*

This system determines whether the vehicle is stuck in a congested traffic area by combining the information gathered from its GPS navigation and the driving condition of the vehicle. It then strategically changes the gear shifting patterns and engine ignition points to reduce unnecessary operation of the vehicle caused by repeated acceleration/deceleration, ultimately improving riding comfort.

<sup>\*</sup> Special Control for Congested Roads is an exclusive specification for hybrid models.

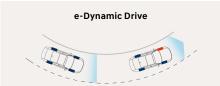
# Hybrid

The dynamic performance and smooth driving emotions of The all-new GRANDEUR Hybrid have been maximized with e-Motion Drive.

#### Smartstream Gasoline 1.6 Turbo Hybrid

 $180 \hspace{0.1cm} \text{Max. Power} \hspace{0.1cm} 27 \hspace{-.1cm} \text{O} \hspace{0.1cm} \text{Max. Torque} \hspace{0.1cm} \text{I8.0} \hspace{0.1cm} \text{Gas mileage*} \hspace{0.1cm} \text{kgf·m/1,500rpm} \hspace{0.1cm} \text{Max.}$ 



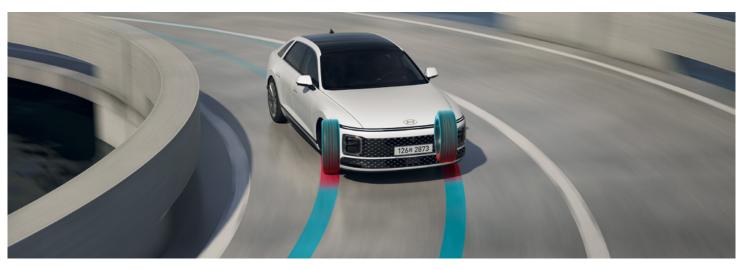






#### e-Comfort Drive

When passing a speed bump or when increasing speed, the motor controls the vehicle's shaking to ensure a smooth ride. It also minimizes the driver's level of shakiness.

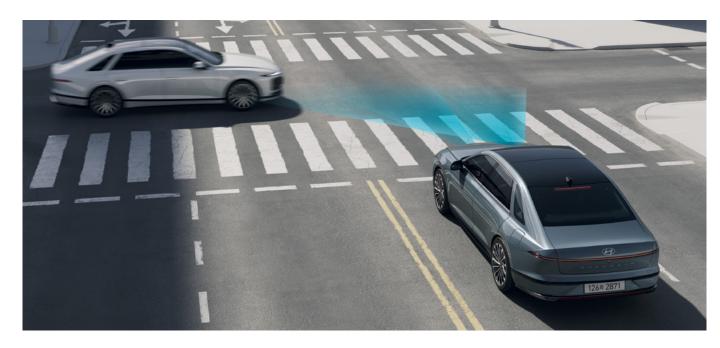


#### e-Dynamic Drive

During sudden acceleration or cornering, the motor effectively controls the brakes, gears and torque to provide seamless acceleration and stable cornering performance, improving grip and motion performance.

# Hyundai SmartSense

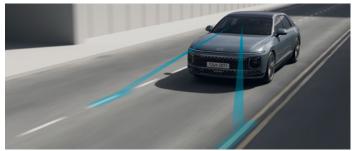
Hyundai SmartSense is an advanced driver assist system that provides a safe and convenient driving and parking environment.



#### Forward Collision Avoidance Assist (Junction Turning, Crossing, Overtaking / Steering Assist)

When a risk of collision with a vehicle, pedestrian or bicycle occupant ahead is detected, it warns the driver and, if necessary, initiates the brakes to avoid collision. In addition, it automatically assists in braking when there is a risk of colliding with oncoming vehicles from the left and right sides of an intersection.





#### Blind-spot Collision-avoidance Assist

A warning is issued if risk of collision with the vehicle next to or behind you is detected while you are using the turn signal to change lanes. If, while attempting a forward exit (from a parallel-parked position), risk of collision with the vehicle next to or behind you are detected, the automatic vehicle control function is activated. When the turn signals are activated, the respective rear side view video will appear on the cluster.

#### Lane Keeping Assist

This system uses the front view camera to detect lane markings to help you keep your vehicle centered in the lane. If it cannot detect lane markings, it detects the vehicle in front of you and helps you steer for a set amount of time.







#### Highway Driving Assist 2

When driving on the highway, this system helps maintain a set distance from the vehicle ahead. It also helps maintain a set speed and stay centered even in curved lanes, and helps change lanes.

#### Navigation-based Smart Cruise Control (Safe/Curve/Access road)

When driving on a highway, this system helps the driver maintain a safe speed based on road conditions. It automatically reduces the car's speed just before it enters a low-speed zone, curved zone or when it is about to enter or exit the highway. After passing these zones, the vehicle is brought back to its designated speed.

#### Rear Cross-Traffic Collision-Avoidance Assist (RCCA)

If a possible collision with vehicles approaching from the side while in reverse is detected, it warns the driver and automatically applies the brake if the risk increases.

#### Safe Exit Assist

This feature sounds an alert when vehicles approaching from behind are detected as a passenger deactivates the Electronic Child Safety Lock to exit the vehicle. It also keeps the Electronic Child Safety Lock activated to prevent the doors from opening.

\*\* ADAS is designed to assist the driver in operating the vehicle; drivers must always stay alert when driving. \*\* ADAS may not function smoothly under certain environmental/driving/operating conditions, Please refer to the driver's manual for details, \*\* The actual specifications applied may vary depending on the trim, powertrain and specifications selected.

# Premium / Exclusive







19" alloy wheels



20" alloy wheels



Exclusive (Biophilic Blue Pearl)



Vibration-warning steering wheel\*
Front heating & ventilation seats\* /
Passenger seat relaxation comfort function\*





Driver's seat Ergo motion Seat\*

Air conditioner sanitizing system with photocatalysts / After-blow



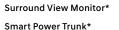


Wireless charging for smartphones\*

Double-layered laminated glass
(windshield, front & rear seat doors, rear quarter)











10 Airbag system

Rear guide lamps\*

<sup>\*</sup>These specifications are not available in the premium model.

# Calligraphy



Exclusive 19" alloy wheels for Calligraphy model



Exclusive 20" alloy wheels for Calligraphy model



Exclusive 20" alloy wheels for Calligraphy model \* Black Ink model



Calligraphy (Yugi Bronze Matte)





Two-tone steering wheel (Nappa leather upholstery / real stitch)

BOSE Premium Sound (14 speakers, external amplifier)





Mono-post headrest

Suede interior materials / suede neck rest





Nappa leather seats (quilting, piping applied)

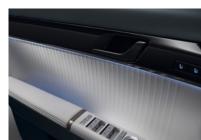
Premium rear seat armrest (including audio controller)





Real wood / real aluminum materials\*

Rear seat electronic door curtains



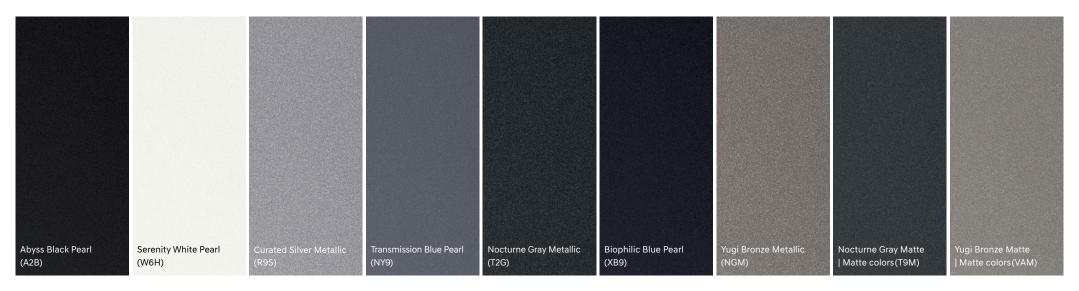


Calligraphy-exclusive synthetic leather upholstery materials

Premium car mats

<sup>\*</sup> Real wood / real aluminum materials are applied according to the color of the interior materials (i.e. real aluminum - black monotone/real wood - others)

# **Colors**



## **Color Combination chart**

\* Yugi Bronze Matte I Matte colors (VAM) are only available on Calligraphy trims

Trim	Exterior Interior	Abyss Black Pearl (A2B)	Serenity White Pearl (W6H)	Curated Silver Metallic (R9S)	Transmission Blue Pearl (NY9)	Nocturne Gray Metallic (T2G)	Biophilic Blue Pearl (XB9)	Yugi Bronze Metallic (NGM)	Nocturne Gray Matte   Matte colors (T9M)	Yugi Bronze Matte   Matte colors (VAM)
Premium / Exclusive	Black mono tone	•	•	•	•	•	•	•	•	-
	Black/Brown two-tone	•	•	•	•	•	•	•	•	-
	Dark Gray/Light Gray two-tone	•	•	•	•	•	•	•	•	-
	Indigo/Brown two-tone	•	•	•	•	•	•	•	•	-
Premium / Exclusive	Black mono tone (Real aluminum materials applied)	•	•	•	•	•	•	•	•	•
	Brown/Beige two-tone (Real wood materials applied)	•	•	•	•	•	•	•	•	•
	Indigo/Light Gray two-tone (Real wood materials applied)	•	•	•	•	•	•	•	•	•
	Indigo/Brown two-tone (Real wood materials applied)	•	•	•	•	•	•	•	•	•
Black Ink	Black mono tone (Real aluminum materials applied)	•	•	-	-	-	-	-	-	-



Black mono tone\* (Synthetic leather seats)



Dark Gray/Light Gray two-tone (Quilted Natural leather seats)



Brown/Beige two-tone (Nappa leather seats) - Real wood materials included



Black/Brown two-tone (Natural leather seats)



Indigo/Brown two-tone (Nappa leather seats) - Real aluminum interior materials included in Calligraphy models\*



Indigo/Light Gray two-tone (Nappa leather seats) - Real wood materials included

<sup>\* \*</sup> Calligraphy trim includes exclusive interior materials (Real aluminum interior materials, Nappa leather seats (quilting, piping applied), Suede interior materials). For more information, please refer to the Digital Catalogue.

The Black Ink trim includes exclusive interior materials (Black hairline finish real aluminum materials, black doorstep, black suede etc.). For more information, please refer to the Digital Catalogue.

## H Genuine Accessories

H Genuine Accessories' differentiated convenience and leisure accessories can accommodate a wide range of lifestyles and needs.

### New car options



Paint protection film



20" super bright sputtering wheel

### **After-market products**



PuriCare Mini Air Purifier



Built-in air purifier



Light chair



Camping trunk



Micro SD card (128GB) exclusively for Built-in Cam 2



C to USB-A gender changer

- $\divideontimes$  20" super bright sputtering wheels are only available when 20" wheels are selected.
- \* Continuously spraying high-pressure water to the edges of the paint protection film may cause parts of the film to fall off.
- \* The USB-C to USB-A adapter is developed specifically for Hyundai Motor vehicles and may not function with other brands or products.
- \*\* H Genuine Accessories are exclusively available for delivery from the Namyang, Chilgok, and Yeongnam centers when selected as an option for new vehicles.
- \*\* When selecting H Genuine Accessories as an option for new vehicles, no additional compensation will be provided as the cost for handling previously installed parts is included in the package sales price.
- \* All H Genuine Accessories can be purchased at Hyundai Shop(Shop. Hyundai.com) Hyundai Brand Hall.

### **Dimensions**







Wheel Tread, Rear 1,631

Unit: mm, Wheel tread measurement made using 245/40R20 tires

## **Specifications**

Classification	Smartstream Gasoline 2.5	Smartstream Gasoline 3.5	Smartstream LPG 3.5	Smartstream Gasoline 1.6 Turbo Hybrid	
Overall Length (mm)	5,035	+	<b>←</b>	←	
Overall Width (mm)	1,880	<b>←</b>	<b>←</b>	<b>←</b>	
Overall Height (mm)	1,460	<b>←</b>	<b>←</b>	←	
Wheel Base (mm)	2,895	<b>←</b>	<b>←</b>	←	
Wheel Tread, Front (mm)	1,628(18") 1,624(19") 1,624(20")	<b>←</b>	<b>←</b>	<b>←</b>	
Wheel Tread, Rear (mm)	1,635(18") 1,631(19") 1,631(20")	31(19") ← ←		<b>←</b>	
Engine Type	Smartstream Gasoline 2.5	Smartstream Gasoline 3.5	Smartstream LPG 3.5	Smartstream Gasoline 1.6 Turbo Hybrid	
Displacement (cc)	2,497	3,470	3,470	1,598	
Max. Power (PS/rpm)	198/6,100	300/6,400	240/6,000	180/5,500	
Max. Torque (kgf.m/rpm)	25.3/4,000	36.6/5,000	32.0/4,500	27.0/1,500	
Fuel Tank (ℓ)	60	+	71 (when filled to 80% total capacity)	50	
Max. Motor Power (kW)	-	-	-	44.2	
Max. Motor Torque (Nm)	-	-	-	264	
Max. System Output (PS/rpm)	-	-	+	230/5,500	
Trunk volume (ℓ, VDA)	480	+	320	480	

Overall Width

Model	Drive	Tire	Displacement	Curb weight	Fuel efficiency reported to the government (km/ℓ)					
Model	train	(inch)	(cc)	(kg)	Combined	City	Highway	CO <sub>2</sub> emissions (g/km)	Grade	
	2WD	18"	2,497	1,620	11.7	10.0	14.5	143	3	
Smartstream Gasoline 2.5 (8-speed A/T)		19"	2,497	1,635	11.4	9.8	14.2	148	4	
(o speed A/1)		20"	2,497	1,655	11.2	9.6	13.8	150	4	
	2WD	18"	3,470	1,695	10.4	8.7	13.4	163	4	
		19"	3,470	1,710	10.1	8.5	13.0	168	4	
Smartstream Gasoline 3.5		20"	3,470	1,730	9.7	8.3	12.2	176	4	
(8-speed A/T)		18"	3,470	1,765	9.5	8.2	11.7	179	4	
	AWD	19"	3,470	1,780	9.2	7.9	11.5	186	5	
		20"	3,470	1,800	9.0	7.7	11.2	190	5	
	2WD	18"	3,470	1,715	7.8	6.7	9.6	170	5	
Smartstream LPG 3.5 (8-speed A/T)		19"	3,470	1,730	7.4	6.3	9.2	180	5	
(o-speed A/T)		20"	3,470	1,750	7.3	6.2	9.1	183	5	
	2WD	18"	1,598	1,700	18.0	18.0	17.9	88	1	
Smartstream Gasoline 1.6 Turbo Hybrid (6-speed A/T)		19"	1,598	1,715	16.7	16.6	16.8	96	1	
Turbo Trybila (o-speed A/T)		20"	1,598	1,735	15.7	15.4	15.9	103	2	

GRANDEUR Hybrid Warranties					
Warranty for Hybrid parts	10-year/200,000 km warranty - Electric motor, Hybrid high-voltage battery HPCU (Hybrid Power Control Unit)				
Guaranteed vehicle trade-in rate program	Customers may choose to apply for this program upon purchasing a vehicle. It focuses on customer satisfaction by providing a high guaranteed vehicle tradein rate for customers who purchase another vehicle from Hyundai Motor within three years of applying for program membership. Eligibility: First-time purchasing customers (does not apply to: Hyundai Motor employees, customers who are not first-time purchasers, entrepreneurs, procurement-related purchasers, etc.)  - Standard guaranteed trade-in rate: Under one year: 77%, Under two years: 70%,				

\*\* The benefits offered through the warranties above may be subject to change.

Contact a branch or dealership for details.

#### Maintain a constant speed to drive more efficiently.

-The fuel economy described above is based on the standard model and may differ during actual driving depending on road conditions, driving technique, cargo load, vehicle maintenance, and outdoor temperature. -Some parts might be modified without notice to comply with stricter diesel emissions regulations. These changes might have an effect on fuel efficiency figures. -Some of the images presented here include optionals specifications, so their arppearance may differ from the car you purchase. -The specifications, colors, and sources presented here may demodified to improve vehicle exterior and performance described above is the "Net Number," a new measure reflecting exhaust resistance that complies with legislation enforced by Korea's Ministry of Land and Transport since 1997. It can be marginally lower than "Gross Output Number," the previous measurement. -Leather seats include some synthetic leather. -Vehicle colors presented here may differ from actual appearance. -Hyundai Motor Company is committed to fair trade practices, with the same price and quality of vehicles nationwide. -Use of engine oil or fuel that is of low quality may result in damage to the vehicle. -For more information about the new technologies and specifications described in this brochure, please refer to a user's manual.



The advanced technology of Hyundai's Bluelink system helps keep both the driver and the vehicle safe in any situation.

Bluelink is always there to keep you safe, regardless of the location or time of day. Experience the unique joy of safe and comfortable driving.

#### Remote control

In the extremely hot summer or cold winter months, you can link your smartphone to the air conditioner or heater to set and control the temperature inside the vehicle. Enjoy a pleasant driving experience with Bluelink.

#### Safety security

The Bluelink Center works 24 hours a day, 365 days a year. If an airbag opens due to an accident, the Center automatically detects your location and takes appropriate actions according to the situation, such as contacting the police, ambulance, insurance company, etc.

#### Vehicle management

Services include real-time trouble detection while the vehicle is running and regular vehicle inspections on pre-arranged dates, in the event of vehicle trouble, immediate professional consulting is available, and you may conveniently make reservations for repair at the time and location of your choice,

#### Navigation

This function enables the driver to conveniently search for destinations through voice command and suggests optimum routes based on an independent analysis of real-time traffic information. The driver can search a database of upto-date information to find even newly created destinations.

#### **Streaming Services**

In addition to audio services such as Genie Music, Melon, and Podcast, you can also enjoy various video services (YouTube, U+ Mobile TV, WATCHA, Wavve) in the car. (High quality audio and OTT & video streaming are add-on services.)

- \*\* Provided free of charge for five years, limited to first-time applicants of Bluelink membership after car purchase. Light Service (emergency call, airbag deployment notification, monthly report, traffic data, etc.) is provided free of charge for an additional five years.

  \*\* Inquiries: Bluelink Kakao Talk Customer Service Center (enter 'Bluelink' in Kakao Talk's search screen and add as friend)
- \*\* Certain functions (Digital key 2, Hyundai CarPay, OTA (Over-The-Air software updates), and wireless infotainment system updates) are provided only to Bluelink members. \*\* OTA (Over-The-Air software updates) are available even during Light Service.
- \*\* High quality audio and OTT and Video streaming are add-on services that require a separate purchase of BlueLink and streaming data plan. You must also link your account of the streaming service you subscribe to (Genie Music, Melon, WATCHA, Wavve, YouTube Premium) to the app or vehicle. Regular YouTube members and U+ Mobile TV users can access content without signing in.

# Are you thinking of buying a car?

Get all the help you need through Hyundai Motor's wide range of services!

### What is the best car for me?

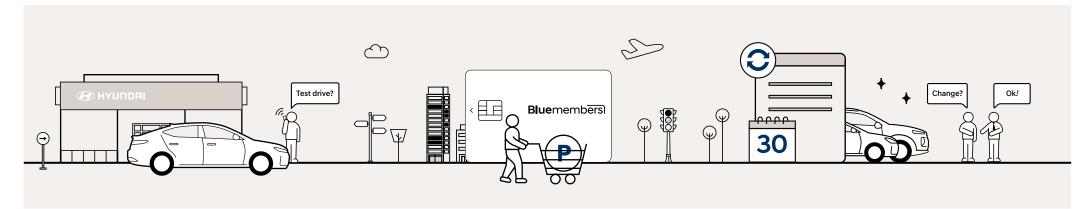
You can test-drive the car of your choice at 30 locations (Driving Lounges & Hyundai Motorstudios) nationwide!

## How can I purchase it?

New car purchasers can use up to 4 million Bluemembers points! (immediately usable/for individual members)

## Wait, is this the best choice?

Don't worry about changing your mind!



## Convenient test drive service

- Step 1. Make a reservation online, by phone, or at a designated Car Master
- Step 2. Go to a Driving Lounge and fill out a consent form
- Step 3. Test drive the car
- Step 4. After the test drive, receive a purchase consultation (prices, purchase conditions etc.)

## Must-know new car purchase benefits

- Bluemembers points given based on the number of new Hyundai car purchases
- \* Hyundai vehicles: passenger cars, SUV, MPV (STAREX, STARIA), small commercial (PORTER II ) vehicles
- ※ Point accumulation rate for individual members: individual (general)/ private business owner: 0.7 ~ 3.0%, taxi driver (independent): 0.7%, rent/lease customer (individual): 0.3% (same rates apply for first-time and subsequent purchases)
- ※ Point accumulation rate for corporate members: 0.3% (same rates apply for first-time and subsequent purchases). In the case of rent/lease members (designated by Hyundai Motor), 0.2% upon vehicle's release. If a long-term driver of a vehicle registers for the BLUE membership, he/she will receive an extra 0.1%.

#### Tip

Bluemembers points are accrued for payments made with a Hyundai Mobility card. Customers who use an earlier version of a Bluemembers partner credit card are eligible for existing point accumulation benefits (M points, Bluemembers points).

## Advantage program with no regrets

- Model change possible within 30 days from delivery
- In case of a car-to-car accident within one year of delivery, Hyundai Motor will replace your car with a new one
- If you return your car after the first installation payment and before the end of the installment payment period, your remaining payments will be exempted.

#### qiT

This program is limited to purely individual customers.

(Genesis brand vehicles, electric vehicles and fuel cell electric vehicles excluded)

#### Tip

Anyone who is at least 21 years old and has a driver's license can test drive a car. Don't forget to bring your driver's license!

\*For further information, please refer to Hyundai Motor's official website (hyundai.com).

# Convenient & worry-free vehicle maintenance

Enjoy Hyundai Motor's exclusive all-care service that will make caring for your car easy & convenient!

### **Car Life**

# making your car life more convenient

#### **Car Life Service**

Car Life Service and the specialized services for electric vehicles are paid services that can be accessed via the myHyundai app.



Download mvHvunda

#### Car Washing Services at Your Time & Place

Receive premium car washing services at a time and place of your choice.

#### **Hand Car Washing Services**

Make hassle-free reservations for professional hand car washing facilities.

#### **Chauffeur Services**

Make reservations or request real-time chauffeur services easily.

#### **Delivery Service**

Have your vehicle delivered to a location of your choice without having to accompany the vehicle (road consignment).

# Specialized Services for Electric Vehicles (Hyundai EV Charging Solution)

#### Pickup & charge

This service picks up your car, charges it at least 80%, and returns it to you. You can even have your vehicle washed (optional/automatic car wash).

#### **EV Peace of Mind Care**

This service involves a technician visiting your vehicle in person to perform 'Charging + Window Cleaning + Vehicle Inspection.'

#### Lucky Pass H

This is a monthly subscription plan that offers a maximum 50% discount on charging rates for the subscribed amount of power.

#### Tip

Customers can use Blue Members points when paying for the Car Life Service, Pick Up and Charge, and EV Peace of Mind Care services.

### **Car Care**

# find out more about our warranty & service products

### **Warranty Repair Policy**

If a defect in the vehicle's material or factory workmanship arises within the warranty period in a vehicle that was sold by the company and used under normal use and maintenance, customers can receive free repairs at service networks designated by the company. However, the naturally-declining charging and discharging capacity of high voltage batteries are excluded from the warranty.

#### **Selective Warranty**

This system allows you to select the warranty period of your vehicle's car body and general components, depending on your lifestyle.

#### **Additional Service Products**

To learn more about applying for additional service products, please refer to the QR code below.

#### **Body Care Service**

If, after purchase, the vehicle's exterior is damaged due to a single-vehicle accident, the company warrants the sheet metal, paint, and replacement of parts.

#### **Warranty Plus**

Customers can extend their vehicle's warranty period before the original warranty period/mileage ends.

# complimentary maintenance program

#### **Blue Basic Care**

To keep your vehicle in top condition, free inspection is offered 8 times a year to Blue Members.

#### **Proactive Inspection, Before Service**

Customers can request to have their vehicles inspected at a time and place of their choice, such as apartment complexes, government offices, and corporations.

# Emergency Situations & Urgent Repairs

### **Emergency Roadside Assistance**

Urgent repair services are available for customers whose vehicles are immobile on the road.

\* Call the Emergency Support Center (080-600-6000) / operated 24 hours, 365 days

# Electric Charging Services (only for electric vehicles)

The company will go to a customer's location and provide emergency charging for free.

## Emergency Delivery Service for Fuel Cell Electric Vehicles

Emergency towing services are available for fuel cell electric vehicles that are experiencing problems (i.e. battery discharge, depletion of fuel etc.).

### **Home-to-Home Service (paid services)**

The company will pick up your vehicle, repair it, and return it to your location of choice.

### **Preventing Excessive Repairs**

If an excessive repair is suspected at a Bluehands service center, an inspection will be carried out by a third-party insurance company, and according to their findings, customers will be compensated 100% to as much as 1,000% (maximum limit of 10 million KRW) of the overcharged amount.

### **Courtesy Cars**

The company will provide cars to customers whose vehicles are undergoing repairs.

#### Ti

To learn more about our warranty repair policy, please visit Hyundai Motor's website and the myHyundai app.

#### qiT

Customers need to own or gather at least 20 vehicles in order to apply for Before Services.







Hyundai Motor Company ranked No. 1 in 2023 across all segments (semi mid-size, mid-size, full-size, compact RV, full-size RV, and electric vehicle).



2023 KS-SQI (Korean Standard-Service Quality Index) Ranked first in the Automobile Aftersales Service category for 9 consecutive years



2023 Korea Customer Satisfaction Index (KCSI)
Ranked 1st in the Sedan sector for 30 consecutive years
Ranked 1st in the RV sector for 20 consecutive years
Ranked 1st in the Light Passenger Vehicles and Electric
Vehicles sectors



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2023 KS-QEI (Korea Standard-Quality Excellence Index) Ranked 1st in 10 surveyed sectors (All passenger vehicle segments, SUV-Small/Midsize/Large, Luxury Sedan E-Segment, Large Luxury SUV, EV, After-Sales Services)





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