

myHyundaiCare

A comprehensive Hyundai service brand designed to take care of customers throughout the entire ownership journey—from the day you receive your new vehicle, through everyday driving, and throughout its lifetime. We aim to deliver confidence, convenience, value, and the best ownership experience for every Hyundai customer.



Confidence in Ownership

New Vehicle Warranty

Peace of mind from the first day of ownership

- New vehicle warranty: 5 years or 150,000 km.

For PALISADE model: 7 years or 150,000 km

(whichever comes first)

- High-voltage battery warranty for Hybrid and EV: 8 years or 160,000 km (whichever comes first)



Warranty details and conditions

Customer Service Center

Ready to assist and provide consultation regarding Hyundai vehicles

- Provide product information, service details, and benefits
- Coordinate service appointments with Hyundai service center nationwide
- Tel. 02-305-8494 everyday 24 hours.



Professional Repair & Maintenance

Periodic Maintenance

Helps maintain vehicle performance, Safety and extend the vehicle's lifespan.

- Inspection and maintenance according to the vehicle owner's manual
- Replacement of necessary parts and fluids.
- Inspection of safety systems and key components.
- Service records maintained according to the Hyundai warranty's conditions.



Periodic Maintenance Table

Repair & Genuine Parts Warranty

Ensuring the quality of parts and service standard

- Genuine parts tested according to manufacturer standards
- Service performed by certified technicians trained by Hyundai
- Genuine parts warranty 1 years or 20,000 km and repair warranty 6 months or 10,000 km (which ever comes first)



Online Appointment

Body & Paint Service

Restore your vehicle condition with Hyundai Standards

- Modern technology and specialized equipment
- Standard factory paint system (Waterborne Paint)
- Standardized paint booth
- Insurance claim services available
- 12-month repair warranty



Body and Paint Service



Convenience & Assistance in Every Situation

Roadside Assistance

Drive with confidence 24 hours emergency assistance

- Emergency towing service to the nearest Hyundai Service Center
- Battery jump - start or flat tire service
- Locksmith service or spare key delivery (in case keys are locked inside the vehicle)
- Emergency fuel delivery up to 10 litres/year (If fuel runs out during travel)
- Tel. 02-305-8494 press 1



more details about Roadside Assistance

Outreach Activity

- Bringing Hyundai standard service to areas without nearby service centers.
- Free 25-point vehicle inspection with basic maintenance and repair by professional technicians
- Same service standards as Hyundai service centers nationwide



Outreach Activity Schedule



Mobile Service

More convenient with vehicle service at your location

- Convenient, no need to visit a service center
- Available for periodic maintenance and basic repairs at your home or designated location



participating mobile service dealers

E-Pit Charging Station

High-speed EV charging stations by Hyundai

- Ultra-Fast charging system up to 270 kW
- Charge 10–80% within 18 minutes or extend driving range up to 100 km in 5 minutes*
- Easy to use via OneCharge App (check station status, reserve, and pay digitally in one app)



E-Pit Charging Station Location



Privileges for Valued Customers

Battery Return Program

Battery replacement with confidence in Hyundai standards

- Receive a discount up to 300 THB when replacing battery and returning the old one at Hyundai service centers
- Standard battery and returning the old one at Hyundai service centers
- Warranty up to 18 months or 60,000 km (whichever comes first)



Battery Return Program

IONIQ Premium Care

Exclusive privileges for IONIQ owners

- Peace of mind with 3-years warranty for V2L (Vehicle-to-Load) system for external device power supply
- Free portable charger for convenient charging, with 3-year warranty
- With many other exclusive benefits and services



IONIQ Premium Care

*Charging time results may vary depending on the electric vehicle model, actual usage conditions, battery temperature, and charging station conditions.

Hyundai Services Programs

No.	Item	ICE, HEV	EV
Confidence in Ownership			
1	New Vehicle Warranty	✓	✓
2	Customer Service Center	✓	✓
Professional Repair & Maintenance			
3	Schedule Maintenance	✓	✓
4	Repair & Genuine Parts Service	✓	✓
5	Body & Paint Service*	✓	✓
Cvenience & Assistance in Every Situation			
6	Roadside Assistance	✓	✓
7	Outreach Activity**	✓	✓
8	Mobile Service*	✓	✓
9	E-Pit Charging Station		✓
Privileges for Valued Customers			
10	Battery Return Program	✓	✓
11	IONIQ Premium Care		✓

*Available at participating service centers only. Please check details on Hyundai website

**Available in selected area only. Please check activity schedule and details on Hyundai website

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myHyundaiCare

Taking care of you throughout every journey



Hyundai Standard Aftersales Service



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